

LOCAL EXCHANGE SERVICES

**TARIFF SCHEDULE
APPLICABLE TO
LOCAL EXCHANGE SERVICES
WITHIN
THE STATE OF ARIZONA
ISSUED BY
SPRINT COMMUNICATIONS COMPANY L.P.**

Arizona Corporation Commission
Arizona C.C. Local Exchange Tariff No. 4

This Tariff Sprint Communications Company L.P. Arizona C.C. Local Exchange Tariff No. 4 replaces Arizona C.C. Local Exchange Tariff No. 1 in its entirety, effective February 1, 2003.

This Tariff contains the regulations and rates applicable for the furnishing of Local Exchange telecommunications services provided by Sprint Communications Company, L.P. ("Sprint") within the State of Arizona. This Tariff is on file with the Arizona Corporation Commission.

ISSUED:
December 27, 2002

State Tariffs
6450 Sprint Parkway
Overland Park, Kansas 66251

EFFECTIVE:
February 1, 2003
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LOCAL EXCHANGE SERVICES

APPLICATION OF TARIFF

This Tariff sets forth the service offerings, rates, terms and conditions applicable to the furnishing of intrastate end user local exchange communications services by Sprint Communications Company L.P. (Sprint), hereinafter referred to as the Company, to Customers within the state of Arizona. Services are furnished subject to the availability of facilities and subject to the terms and conditions set forth herein.

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December 27, 2002

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February 1, 2003

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ORIGINAL**LOCAL EXCHANGE SERVICES**CHECK SHEET

The Title Page and Pages listed below are inclusive and effective as of the date shown. Original and revised pages as named below contain all changes from the original Tariff sheets that are in effect on the date shown on each page.

*Asterisk indicates changes in current Tariff filing.

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27	Original	58	1st		
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ADMINISTRATIVELY
APPROVED FOR FILING

ISSUED:
March 20, 2003

State Tariffs
6450 Sprint Parkway
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EFFECTIVE:
April 20, 2003

LOCAL EXCHANGE SERVICES

EXPLANATION OF SYMBOLS

When changes are made on any Tariff page, a revised page will be issued canceling the Tariff page affected; such changes will be identified through the use of the following symbols:

- C - To signify a "Change" in existing rate and/or regulation.
- D - To signify the "Deletion/Discontinuance" of rates, regulations, and/or text.
- I - To signify a rate "Increase."
- M - To signify matter "Moved/Relocated" within the Tariff with no change to the material.
- N - To signify "New" text, regulation, service, and/or rates.
- R - To signify a rate "Reduction."
- T - To signify a "Text Change" in Tariff, but no change in rate or regulation.
- Z - To signify a correction.

The above symbols will apply except where additional symbols are identified at the bottom of an individual page.

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December 27, 2002

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ISSUED:
June 30, 2003

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EFFECTIVE:
August 1, 2003

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ISSUED:
August 27, 2003

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EFFECTIVE:
October 1, 2003

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ISSUED:

August 20, 2003

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EFFECTIVE:

September 22, 2003

LOCAL EXCHANGE SERVICES

1. Definitions

Certain terms used generally throughout this Tariff for services furnished by the Company are defined below.

Access Line

A Telephone facility which permits access to and from both the Customer's premises and the telephone exchange or serving central office.

Account

A Company accounting category containing one or more residential local exchange access lines billed to the same Customer at the same address. The second or non-primary local exchange access line will not share any call allowances of the primary local exchange access line. Therefore, the second or non-primary local exchange access line will not be provisioned to include a separate call allowance structure. No features are included with the additional or non-primary local exchange access line.

Agent

A business representative, whose function is to modify, affect, accept performance of, or terminate contractual obligations between the Company, its applicants or Customers.

Applicant

A person who applies for telecommunications service, including persons seeking reconnection of their service after Company-initiated termination.

Application

A request made orally or in writing for telephone service.

Billing Cycle

The frequency with which Customer bills are rendered. Customer bills are typically generated once each month. For purposes of billing, a month is considered to consist of thirty days.

ISSUED:
December 27, 2002

State Tariffs
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EFFECTIVE:
February 1, 2003

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LOCAL EXCHANGE SERVICES

1. Definitions (Continued)**Building**

A structure under one roof and of such a nature that it can in itself fulfill the requirements of a business or residence establishment, or both; or two or more structures that are connected by means of enclosed passageways (overhead bridges, subways, or a ground level) or common basements, permitting access from one building to the other, that are suitable for the routing, placing, and proper protection of inside applicable and wire type facilities. In no case can conduit be considered an enclosed passageway.

Central Office

A switching unit in a telephone system which provides service to the general public, having the necessary equipment and operating arrangements for terminating and interconnecting Customer lines and trunks or trunks only. There may be more than one central office in a building or exchange.

Class of Service

The categories of service generally available to the Customer, such as business and residential services.

Commission

The Arizona Corporation Commission of the State of Arizona .

Company

Sprint Communications Company L. P., the issuer of this Tariff.

Competitive Local Exchange Carrier (CLEC)

A common carrier that is issued a Certificate of Public Convenience and Necessity to provide local exchange telecommunications service for a geographic area specified by such carrier within the State of Arizona.

Completed Call or Telephonic Communication

A call, or other telephonic communication, originated by a person or mechanical/electrical device from a telephone number to another telephone number which is answered by a person or mechanical/electrical device. The numbers may be located any distance apart within the state; and the communication may consist of voice, data, the combination of both, or other transmission via a wire or wireless medium; and may be for any duration of time.

ISSUED:
December 27, 2002

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EFFECTIVE:
February 1, 2003

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LOCAL EXCHANGE SERVICES

1. Definitions (Continued)Connecting Company

A corporation, association, partnership or individual owning or operating one or more telephone exchanges and with which communications services are interchanged.

Construction Charges

Separate charges made for the construction of facilities in excess of those contemplated under the rates quoted in this Tariff.

Continuous Property

Continuous property is defined as a plot of ground, together with any buildings thereon, occupied by the Customer; which is not separated by public thoroughfares or by property occupied by others.

Cost

The cost of labor and materials, which includes appropriate amounts to cover the Company's general operating and administrative expenses.

Customer

The person, firm or corporation which orders service and is responsible for the payment of charges and compliance with the terms and conditions of this Tariff.

Customer Premises

A location designated by the Customer for the purposes of connecting to the Company's services.

Customer Provided Equipment

All communications systems, devices, apparatus and their associated wiring, provided by Customer.

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December 27, 2002

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1. Definitions (Continued)Date of Presentation

Postmark date on billing or notice envelope.

Dedicated

A facility or equipment system or subsystem set aside for the sole use of a specific Customer. This term is generally used to describe higher capacity trunks used in typical commercial applications.

Directory Listing

A publication in the ILECs alphabetical directory of information relative to a Customer's name or other identification and telephone number.

Disconnect Notice

The written notice sent to a Customer following billing, notifying the Customer that service will be discontinued if charges are not satisfied by the date specified on the notice.

End Office

Denotes the LEC switching system office or service wire center where Customer station loops are terminated for purposes of interconnection to each other and/or to trunks.

Equal Access

A form of dialed access provided by local exchange companies whereby interexchange calls dialed by the Customer are automatically routed to the selected IXC's network. Presubscribed Customers may also route interexchange calls to the Company's network by dialing an access code supplied by the IXC.

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1. Definitions (Continued)Exchange/Exchange Area

A geographical area established for the administration of telephone service in a specified area, called the "Exchange Area", which usually embraces the city, town or village, and its surrounding area. It may contain one or more central offices together with the associated plant, equipment and facilities used in furnishing communication service within an exchange area.

Holiday

New Year's Day, Memorial Day, Independence Day, Labor Day, Veterans Day, Thanksgiving Day, Christmas Day.

Increment

Units of measurement defined as minutes, messages or other units charged to a Customer for use of service.

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December 27, 2002

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February 1, 2003

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ORIGINAL**LOCAL EXCHANGE SERVICES**

1. Definitions (Continued)Incumbent Local Exchange Carrier (ILEC)

ILEC refers to the dominant local exchange carrier(s) in an area also served by the Company.

Installation Charge

A nonrecurring charge made at the time of installation of communications service which may apply in place of or in addition to service charges and other applicable charges for service or equipment.

Interexchange Carrier (IXC)

(N)

See Long Distance Provider.

(N)

Interface (also see Point of Demarcation)

The term "Interface" denotes that point on the premises of the Customer at which provision is made for the connection of Customer provided facilities or in a residence to facilities provided by the Company.

Interface Equipment

Equipment provided by the Company at the interface location to accomplish the direct electrical connection of facilities provided by the Company with facilities provided by the Customer.

Local Access and Transport Area (LATA)

A Local Access and Transport Area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192; or any other geographic area designated as a LATA in the National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4.

Local Calling Area

That geographic area throughout which a Customer of local exchange service obtains telephone service without payment of a toll charge. It includes the home exchange and may also include other nearby exchanges. A local calling area may consist of one, or more than one, central office areas.

**ADMINISTRATIVELY
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ISSUED:
January 29, 2003

State Tariffs
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EFFECTIVE:
March 1, 2003

ORIGINAL**LOCAL EXCHANGE SERVICES****1. Definitions (Continued)****Local Exchange Service**

The provision of an access line and usage within a local calling area for the transmission of one way and/or two-way interactive switched voice communication.

Long Distance Provider

A long distance telecommunications services provider, also known as IXC or Interexchange Carrier.

Minimum Service Term

The minimum length of time for which a Customer is obligated to pay for service, whether or not retained by the Customer for such minimum length of time.

Monthly Recurring Charges

The monthly charges paid by the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

Network Control Signaling

The transmission signals used in the telecommunications network which perform functions such as supervision (control, status and charging signals), address signaling (e.g., dialing), calling and called number identification, and audible tone signals (call progress signals indicating re-order or busy conditions, alerting, coin denominations, coin collect and coin return tones) to control the operation of switching machines in the telecommunications network.

Nonrecurring Charge

The one-time initial charge for services or facilities, including but not limited to charges for construction, installation or special fees for which the Customer becomes liable at the time the service order is executed.

Non-Sufficient Funds (NSF) Check

Any negotiable instrument returned by the bank, savings institution, or other eligible institutions which is returned by that institution with one of the following instructions: non sufficient funds, uncollected funds, account closed, account frozen, or no account.

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(M) Material now appearing on this page previously appeared on Original Page 14.

ADMINISTRATIVELY
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ISSUED:

June 30, 2003

State Tariffs

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EFFECTIVE:

August 1, 2003

ORIGINAL**LOCAL EXCHANGE SERVICES**1. Definitions (Continued)**Not Available (N/A)***Service or rate is not available.*Person

A person, firm, partnership, corporation, association, municipality, organization, government agency, real estate trust, or other legal entity.

Point of Demarcation (Also, see Interface)

The point, usually a Network Interface Device (NID), where Company network services or facilities terminate and the Company's responsibility for installing and maintaining such services or facilities ends.

Premises (Same)

The term "Same Premises" (except in connection with inside moves) shall be interpreted to mean:

- (a) the building or buildings, together with the surrounding land occupied or used in the conduct of one establishment or business, or as a residence, and not intersected by a public thoroughfare or by property occupied by others; or
- (b) the portion of the building occupied by the Customer, either in the conduct of his/her business or as a residence, and not intersected by a public corridor or by space occupied by others; or
- (c) the building or portion of a building occupied by the Customer in the conduct of his/her business and as a residence provided both the business and residence bear the same street address; or
- (d) the continuous property operated as a single farm not intersected by a public thoroughfare.

In connection with inside moves, the term "Same Premises" is to be interpreted to mean the building or portion of a building occupied as a unit by the Customer in the conduct of his/her business or residence, or a combination thereof, and not intersected by a public thoroughfare, a corridor, or space occupied by others.

(M) Material previously appearing on this page now appears on 1st Revised Page 13.

ISSUED:

June 30, 2003

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EFFECTIVE:

August 1, 2003

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1. Definitions (Continued)Registered Equipment

The term "Registered Equipment" as used in this Tariff denotes equipment which complies with and has been approved within the registration provisions of Part 68 of the Federal Communications Commission's Rules and Regulations.

Service Area

The area in which the Company is authorized to provide service.

Serving Central Office

The term "Serving Central Office" denotes the LEC switching system office or serving wire center where Customer station loops are terminated for purposes of interconnection to each other and/or to trunks.

Service Connection Charge

The nonrecurring charge a customer is required to pay at the time of the establishment of telephone service or subsequent additions to that service.

Service Order

The request for the Company's services executed by the Customer and the Company in the format devised by the Company. The acceptance by the Company and the Customer initiates the respective obligations of the parties as set forth therein and pursuant to this Tariff.

Serving Wire Center

A serving wire center denotes the wire center from which the Customer designated premises would normally obtain dial tone from the Company.

Tariff

The rates, charges and regulations adopted and filed by the Company with the Arizona Corporation Commission of the State of Arizona.

ISSUED:
December 27, 2002

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EFFECTIVE:
February 1, 2003
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1. Definitions (Continued)

Termination

Permanent disconnection of telecommunications service.

Termination Charge

A charge applied under certain conditions when a contract for service is terminated by the Customer before the expiration of the minimum contract period.

Touch Tone Calling

Touch Tone Calling provides for the origination of calls by means of instruments equipped for tone-type address signaling and special central office facilities. The service is furnished subject to the availability of the central office facilities. All Local Exchange Service lines will be equipped for Touch Tone Calling except for dial-type lines served from a central office where the special features for Touch Tone Calling Service are not available. In order to produce outward dial capability on such non-Touch Tone dial-type lines, a Touch Tone to Dial Pulse Converter is required.

UNE Zone

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UNE (Unbundled Network Element) Zones are geographic areas within the state that reflect geographic cost differences. Each Serving Wire Center within an incumbent LEC's exchange is designated as being within a specific UNE Zone.

User or End User

Any person who uses telecommunications services provided by the Company under the jurisdiction of the Arizona Corporation Commission.

Wire Center

Physical structure that houses one or more central office switching systems.

Voice Grade Facility

A communications path between two points comprised of any form or configuration of physical plant capable of and typically used in the telecommunications industry for transmission within the frequency bandwidth of approximately 300 to 3000 Hertz.

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ISSUED:
January 29, 2003

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EFFECTIVE:
March 1, 2003

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LOCAL EXCHANGE SERVICES

2. General Regulations

2.1 Undertaking of the Company

2.1.1 Scope

- A. The Company undertakes to provide the services offered in this Tariff under the terms and conditions and at the rates and charges specified.
- B. Service will be provided where facilities, ordering and billing capabilities, and the resale of necessary underlying network elements are technologically available and operationally and/or economically feasible. The furnishing of service under this Tariff is subject to the continuing availability of all necessary facilities.
- C. The Company reserves the right to limit use of facilities, when necessary, due to a shortage of facilities or other cause beyond the Company's control.
- D. The Company's services are available for use twenty-four hours per day, seven days per week.

2.1.2 Use of Service

- A. The Company's services may be used for any lawful purpose consistent with the transmission and switching parameters of the telecommunications facilities utilized in the provision of services.
- B. The use of the Company's services without payment for service or attempting to avoid payment for service by fraudulent means or devices, schemes, false or invalid numbers, or false call or credit cards is prohibited.
- C. The Company does not transmit messages pursuant to this Tariff, but its services may be used for that purpose.
- D. The Company's services may be canceled, with notice, for nonpayment of uncontested bill charges or for other violations of this Tariff. (T)
- E. The use and restoration of service in emergencies shall be in accordance with the Federal Communications Commission's Rules and Regulations and the Regulations of the Commission which specify the priority system for such activities.

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LOCAL EXCHANGE SERVICES

2. General Regulations (Continued)2.1 Undertaking of the Company (Continued)2.1.3 Shortage of Equipment or Facilities

- A. The Company reserves the right to limit or allocate the use of existing services, or additional services offered by the Company, when necessary because of lack of facilities, or due to other causes beyond the Company's control.
- B. The furnishing of service under this Tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's facilities, as well as facilities the Company may obtain from other carriers to furnish service from time to time as required at the sole discretion of the Company.

2.1.4 Terms and Conditions

- A. Except as otherwise stated in this Tariff, service is provided on the basis of a minimum period of thirty days. For the purposes of computing charges in this Tariff, a month is considered to have 30 days.
- B. Customers may be required to enter into written agreements which shall contain or reference a specific description of the service(s) ordered, the rate(s) to be charged, the duration of the service(s), and the terms and conditions in this Tariff. Customers will also be required to execute any other documents as may be reasonably requested by the Company.
- C. Except as otherwise stated in the Tariff, at the expiration of the initial term specified in each written agreement or service order, or in any extension thereof, service shall continue on a month-to-month basis, unless terminated by either party upon thirty days' notice. Any termination shall not relieve the Customer of its obligation to pay any charge incurred under the service order and this Tariff prior to termination. The rights and obligations which by their nature extend beyond the termination of the term of the service order shall survive such termination.

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December 27, 2002

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2. General Regulations (Continued)

2.1 Undertaking of the Company (Continued)

2.1.4 Terms and Conditions (Continued)

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D. This Tariff shall be interpreted and governed by the laws of the State of Arizona without regard for its choice of laws provision.

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(M) Text was moved to 1st Revised Page 44.

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January 29, 2003

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March 1, 2003

LOCAL EXCHANGE SERVICES

2. General Regulations (Continued)2.1 Undertaking of the Company (Continued)2.1.5 Service Connections and Facilities on Customers' Premises

All services provisioned through the facilities between the point identified as the Company's origination point and the point identified as the Company's termination point will be furnished by the Company, its agents, vendors or contractors.

The Company does not guarantee availability by any specific date and shall not be liable for any delays in commencing service to any Customer.

The Company shall use reasonable effort to maintain only the services and equipment that it furnishes to the Customer. The Customer or authorized user may not, nor may he permit others to, rearrange, disconnect, remove, attempt to repair, or otherwise tamper with any of the facilities or equipment used by the Company, except upon the written consent of the Company.

Equipment the Company provides or installs at the Customer's premises for use in connection with the services the Company offers shall not be used for any purpose other than that for which the Company provided the equipment.

The Customer shall be responsible for the payment of service charges as set forth herein for visits by the Company's agents or employees to the premises of the Customer or authorized user when the service difficulty or trouble report results from the use of equipment or facilities the Customer or authorized user provided.

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December 27, 2002

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2. General Regulations (Continued)**2.1 Undertaking of the Company (Continued)****2.1.6 Provision of Equipment and Customer Facilities**

The Company shall not be responsible for the installation, operation, or maintenance of Customer provided communications equipment. Where such equipment is connected to the services furnished pursuant to this Tariff, the responsibility of the Company shall be limited to the furnishing of services offered under this Tariff and to the maintenance and operation of such services. Subject to this responsibility, the Company shall not be responsible for:

- a. The transmission of signals by customer provided equipment or for the quality of, or defects in, such transmission; or
- b. The reception of signals by customer provided equipment.

The customer or authorized user is responsible for ensuring that customer provided equipment connected to Company equipment and services is compatible with those of the Company and in compliance with this section. The magnitude and character of the voltages and currents impressed on Company provided services and wiring by the connection, operation, or maintenance of such services and wiring shall be such as not to cause damage to the Company provided services and wiring or injury to the Company's employees or to other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the customer's expense.

Any special interface equipment necessary to achieve compatibility between the services of the Company and the channels, facilities, or equipment of others shall be provided at the customer's expense.

The Company may be connected to the services or facilities of other communications carriers only when authorized by, and in accordance with, the terms and conditions of the Tariffs of the other communications carrier which are applicable to such connections.

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2. General Regulations (Continued)**2.1 Undertaking of the Company (Continued)****2.1.6 Provision of Equipment and Customer Facilities (Continued)**

A Customer or authorized user may transmit or receive information and signals via the services of the Company. The Company's services are designated primarily for the transmission of voice-grade telephone signals, except as otherwise stated in this Tariff. A Customer or authorized user may transmit any form of signal that is compatible with the Company's equipment, but the Company does not guarantee that its services will be suitable for purposes other than voice-grade telephone communication except as specifically stated in this Tariff.

A. Station Equipment

Customer provided terminal equipment on the premises of the Customer or authorized user, the operating personnel there, and the electric power consumed by such equipment shall be provided by and maintained at the expense of the Customer or authorized user. Conformance of Customer provided station equipment with Part 68 of the FCC Rules is the responsibility of the Customer.

B. Inspections

Upon suitable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the customer or authorized user is complying with the requirements set forth above for the installation, operation, and maintenance of customer provided facilities, equipment, and wiring in the connection of Customer provided facilities and equipment to Company owned facilities and equipment.

If the protective requirements for customer provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its services, equipment, and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten days of receiving this notice, the Customer must take such action. If the customer fails to do this, the Company may take whatever additional action the Company deems is necessary, including the suspension of service, to protect its facilities, equipment, and personnel from harm.

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2. General Regulations (Continued)2.1 Undertaking of the Company (Continued)2.1.6 Provision of Equipment and Customer Facilities (Continued)C. Testing and Adjusting

Upon suitable notice, the Company may make such tests, adjustments, and inspections as may be necessary to maintain the Company's services or underlying carrier's facilities in satisfactory operating condition. No interruption allowance will be credited to the Customer for the period during which the Company makes such tests, adjustments, or inspections.

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2. General Regulations (Continued)

2.2 Limitation of Company's Liability

2.2.1 General

- A. Because the Customer has exclusive control of its communications over the services furnished by the Company, and because interruptions and errors incident to these services are unavoidable, the services, functions, and products the Company furnishes are subject to the terms, conditions, and limitations specified in this Tariff and to such particular terms, conditions, and limitations as set forth in the special rules and regulations applicable to the particular services, functions, and products furnished under this Tariff. These limitations shall not limit any right the Company may have to be indemnified, defended, or held harmless against any amounts payable to a third person, including any losses, costs, fines, penalties, criminal or civil judgments or settlements, expenses (including attorney's fees), and consequential damages of such third persons.
- B. The liability of the Company for damages arising directly or indirectly out of the furnishing of these services, functions, or products, including but not limited to mistakes, omissions, interruptions, delays, or errors, or other defects, representations, or use of these services, functions, or products or arising out of the failure to furnish the service, function, or product, whether caused by acts of commission or omission, shall be limited to the extension of allowances, if any, for interruption. The credit will be equal to a prorated portion of the monthly recurring charge for all services interrupted. The extension of such allowances for interruption shall be the sole remedy of the Customer or authorized user and the sole liability of the Company. The Company will not be liable for any direct, indirect, special, consequential, exemplary or punitive damages a Customer may suffer, including lost business, revenues, profits, or other economic loss, whether or not caused by the intentional acts or omissions or negligence of the Company's employees or agents, whether or not foreseeable, and regardless of notification by any party of the possibility of such damages.
- C. The Company shall not be liable for any failure of performance or equipment due to causes beyond its control, including but not limited to: acts of God, fire, flood or other catastrophes; any law, order, regulation, direction, action, or request of the United States Government, or of any other government, including state and local governments having or claiming jurisdiction over the Company, or of any department, agency commission, bureau, corporation, or other instrumentality of any one or more of these federal, state, or local governments, or any civil or military authority, national emergencies, insurrections, riots, wars, unavailability of rights-of-way or materials, or strikes, lock-outs, work stoppages, or other labor difficulties.

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2. General Regulations (Continued)2.2 Limitation of Company's Liability (Continued)2.2.1 General (Continued)

- D. Due to the interdependence among telecommunications providers and the interrelationship with non-Telephone Company processes, equipment and systems, the Company is not responsible for failures caused by circumstances beyond its control including, but not limited to, failures caused by: (1) the Customer; (2) other telecommunications providers; or (3) Customer premises equipment. In addition, the Company does not ensure compatibility between Company and non-Telephone Company services used by the Customer.
- E. The Company does not guarantee nor make any warranty with respect to installations it provides for use in an explosive atmosphere. The Customer indemnifies and holds the Company harmless from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by any other party or person(s), and for any loss, damage, or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location, or use of any installation so provided. The Company reserves the right to require each Customer to sign an agreement acknowledging acceptance of the provision of this Tariff section as a condition precedent to such installations.
- F. The Company is not liable for any defacement of or damage to the premises of a Customer, end-user, or authorized user, resulting from the furnishing of services or equipment on such premises or the installation or removal thereof.
- G. The Company shall not be liable for any damages resulting from delays in meeting any service dates.
- H. The Company shall not be liable for any damages whatsoever to persons or property resulting from the installation, maintenance, repair or removal of equipment and associated wiring.
- I. The Company makes no warranties or representations, express or implied either in fact or by operation of law, statutory or otherwise, including warranties of merchantability and fitness for a particular use, except those expressly set forth herein.

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2. General Regulations (Continued)2.2 Limitation of Company's Liability (Continued)2.2.1 General (Continued)

- J. Failure by the Company to assert its rights pursuant to one provision of this Tariff does not preclude the Company from asserting its rights under other provisions of this Tariff.
- K. No license under patents (other than the limited license to use) is granted by the Company or shall be implied or arise by estoppel, with respect to any service offered under this Tariff.
- L. The Customer shall defend, indemnify and save harmless the Company from and against any suits, claims, losses or damages, including punitive damages, attorney fees and court costs by third persons arising out of the construction, installation, operation, maintenance, or removal of the Customer's circuits, facilities, or equipment connected to the Company's services provided under this Tariff, including, without limitation, Workmen's Compensation claims, actions for unauthorized use of program material, libel and slander actions based on the content of communications transmitted over the Customer's circuits, facilities or equipment, and proceedings to recover taxes, fines, or penalties for failure of the Customer to obtain or maintain in effect any necessary certificates, permits, licenses, or other authority to acquire or operate the services provided under this Tariff; provided, however, the foregoing indemnification shall not apply to suits, claims, and demands to recover damages for damage to property, death, or personal injury unless such suits, claims or demands are based on the tortious conduct of the Customer, its officers, agents or employees.
- M. The Customer shall defend, indemnify and save harmless the Company from and against any suits, claims, losses or damages, including punitive damages, attorney fees and court costs by the Customer or third parties arising out of any act or omission of the Customer in the course of using services provided under this Tariff.

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2. General Regulations (Continued)2.2 Limitation of Company's Liability (Continued)2.2.2 N11 Liability

- A. N11 Services (i.e. 911, 711, etc.), except for 411, are offered solely as an aid in handling assistance calls in connection with fire, police and other emergency and non-emergency calls. The company is not responsible for any losses, claims, demands, suits or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party or person for personal injury or death of any person or persons, and for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused by:
1. mistakes or omissions, interruptions, delays, errors or other defects in the provision of service; or
 2. installation, operation, failure to operate, eminence, removal, presence, condition, local or use of any equipment and facilities furnishing this service; or
 3. any person who dials or attempts to dial the digits "9-1-1" or to any person who may be affected by the dialing of the digits "9-1-1".
- B. The Company is not responsible for any infringement, or invasion of the right of privacy of any person or persons, caused or claimed to have been caused directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of emergency 911 service and non-emergency N11 service features and equipment associated therewith, or by any services furnished by the Company, including but not limited to the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing emergency 911 service, and which arise out of negligence or other wrongful act of the Company, the Customer, its users, agencies or municipalities, to the employees or agents of any one of them.

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2. General Regulations (Continued)2.2 Limitation of Company's Liability (Continued)2.2.2 N11 Liability (Continued)

- C. When a Customer with a nonpublished telephone number, as defined herein, places a call to the emergency 911 service, the Company will release the name and address of the calling party, where such information can be determined, to the appropriate local government authority responsible for emergency 911 service upon request of such governmental authority. By subscribing to service under this Tariff, the Customer acknowledges and agrees with the release of information as described above.
- D. The Company's entire liability to any person for interruption or failure of 911 Service shall be limited to the terms set forth in this section and other sections of this Tariff. The Company shall not be liable to any person or entity for any damages whatsoever resulting from or in connection with the provision of access to 911 Service during the temporary denial of a residential subscriber service for non-payment.

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2. General Regulations (Continued)2.2 Limitation of Company's Liability (Continued)2.2.3 Directory Errors and Omissions

- A. No liability for damages arising from errors or omissions of non-chargeable directory and/or "Information" listings shall be attached to the Company. In the case of chargeable listing, the liability of the Company shall be limited to and satisfied by a refund or credit at the monthly rate for each chargeable listing for each billing period during which the error or omission continues. In accepting listings as prescribed by applicants or subscribers, the Company will not assume liability for the result of their publication in its directories, nor will the Company be a party to controversies arising between subscribers or others as a result of listings published in its directories.
- B. The Customer releases, indemnifies and holds harmless the Company from any and all loss, claims, demands, suits or other action or any liability whether suffered, made instituted or asserted by the Customer or any other person, caused or claimed to have been caused directly or indirectly by the publication of a non-published telephone number or the disclosure or nondisclosure of said number to any person. If any action of the Company results in the publication of the unauthorized disclosure of a non-published number, the Company will, at the Customer's request, change the number without charge and refund any non-published number charges for the period of time during which the number was disclosed. For the purposes of this Tariff, non-published information is defined to include the name, address and telephone number of non-published Customers.

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2. General Regulations (Continued)**2.3 Prohibited Uses**

The services the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all governmental approvals, authorizations, licenses, consents and permits required to be obtained by the Customer with respect thereto.

The Company may, without obtaining any further consent from the Customer, assign any rights, privileges, or obligations under this Tariff. The Customer shall not, without prior written consent of the Company, which consent shall not be unreasonably withheld, assign, transfer, or in any other manner dispose of, any of its rights, privileges, or obligations under this Tariff, and any attempt to make such an assignment, transfer, or disposition without consent shall be null and void.

The Company may require a Customer to immediately cease its transmission of signals if said transmission is causing interference to others.

A Customer may not use the services so as to interfere with or impair service over any facilities and associated equipment, or so as to impair the privacy of any communications over such facilities and associated equipment.

A Customer or authorized user shall not represent that its services are provided by the Company, or otherwise indicate to its Customers that its provision of services is jointly with the Company, without the written consent of the Company. The relationship between the Company and Customer shall not be that of partners or agents for one or the other, and shall not be deemed to constitute a partnership or agency agreement.

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2. General Regulations (Continued)

2.4 Obligations of the Customer

2.4.1 Customer Responsibilities

The Customer shall be responsible for:

- A. The payment of all applicable charges as set forth in this Tariff;
- B. Damage or loss of the Company's or underlying carrier's facilities or equipment caused by the acts or omissions of the Customer or authorized user, or the non-compliance by the Customer or authorized user with these regulations, or by fire or theft or other casualty on the premises of the customer or authorized user unless caused by the negligence or willful misconduct of the employees or agents of the Company;
- C. Providing, as specified from time to time by the Company, any needed personnel, equipment, space and power to operate Company services or underlying facilities and equipment installed on the premises of the customer or authorized user and the level of heating and air conditioning necessary to maintain the proper environment on such premises;
- D. Obtaining, maintaining, and otherwise having full responsibility for all rights of way and conduit necessary for installation of facilities and associated equipment used to provide service to the Customer or authorized user from the point of entry to the termination point of the Customer's premises. Any and all costs associated with obtaining and maintaining the rights of way described herein, including the costs of altering the structure to permit installation of the Company or underlying carrier provided facilities, shall be borne entirely by, or may be charged by the Company to the Customer. The Company may require the Customer to demonstrate its compliance with this section prior to accepting an order for service;

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2. General Regulations (Continued)**2.4 Obligations of the Customer (Continued)****2.4.1 Customer Responsibilities (Continued)**

- E. Providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if harm to the Company's employees or property might result from installation or maintenance by the Company;
- F. Complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of Company facilities and equipment in any Customer premises or the rights-of-way for which the Customer is responsible, and obtaining permission for Company agents or employees to enter the premises of the Customer or authorized user at any reasonable hour for the purpose of installing, inspecting, repairing, or, upon termination of service as stated herein, removing the services or equipment of the Company;
- G. Making Company services and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Customer. No allowance will be made for the period during which service is interrupted for such purposes;
- H. Keeping the Company's and its agents, contractors, and vendors equipment and facilities located on the Customer's premises or rights-of-way obtained by the Customer free and clear of any liens or encumbrances relating to the Customer's use of the Company's services or from the locations of such equipment and facilities.

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2. General Regulations (Continued)**2.4 Obligations of the Customer (Continued)****2.4.2 Claims**

- A. The Customer or authorized user shall indemnify and hold the Company harmless from claims, loss, damage, expense (including attorney's fees and court costs), or liability for patent infringement, and proprietary or intellectual property rights of third parties arising from (1) combining with, or using in connection with facilities the Company furnished, facilities the Customer or authorized user furnished or (2) use of facilities the Company furnished in a manner the Company did not contemplate and over which the Company exercises no control; and from all other claims, loss, damage, expense (including attorney's fees and court costs), or liability arising out of any Commission or omission by the Customer or authorized user in connection with the service. In the event that any such infringing use is enjoined, the Customer or authorized user at its option and expense, shall obtain immediately a dismissal or stay of such injunction, obtain a license or other agreement so as to extinguish the claim of infringement, terminate the claimed infringing use, or modify such combination so as to avoid any such infringement. In addition and without limitation, the Customer or authorized user shall defend, on behalf of the Company and upon request by the Company, any suit brought for claims asserted against the Company for any slander, invasion of privacy, libel, infringement, or other claims arising from the Customer's own communications.
- B. The Customer shall not assert any claim against any other Customer or user of the Company's services for damages resulting in whole or in part from or arising in connection with the furnishing of service under this Tariff including but not limited to mistakes, omissions, interruptions, delays, errors or other defects or misrepresentations, whether or not such other Customer or user contributed in any way to the occurrence of the damages, unless such damages were caused solely by the negligent or intentional act or omission of the other Customer or user and not by any act or omission of the Company. Nothing in this Tariff is intended either to limit or to expand Customer's right to assert any claims against third parties for damages of any nature other than those described in the preceding sentence.

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2. General Regulations (Continued)**2.5 Application for Service****2.5.1 General**

The Company will accept an oral or written application from a customer requesting to obtain service, or additions to or changes in the existing service of such customer. The Customer will also be required to execute any other documents as may be reasonably requested by the Company. An applicant for service agrees to pay all charges against such service made in accordance with the provisions of the Tariffs.

An application is merely a request for service and does not in itself bind the Company to provide service.

An applicant for service must pay all previous indebtedness to the Company for telephone services before service will be furnished.

2.5.2 Initial Service Periods

Except as otherwise provided, the initial (or minimum) period for all services and facilities is one month at the same location.

The length of contract period for directory listings, where the listing actually appears in the directory, is the directory period. The directory period is from the day on which the directory is first distributed to the Customers to the day the succeeding directory is first distributed to Customers.

2.5.3 Cancellation of Application for Service

Where installation of service has been started prior to cancellation, a cancellation charge equal to the costs incurred by the Company may apply.

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2. General Regulations (Continued)

2.5 Application for Service (Continued)

2.5.4 Residential Customers

Generally, residential rates apply at residential locations. The determination as to whether the Customer's service should be classified as residential is based on the character of use to be made of the service. ***Residential rates apply for:***

(N)

(D)

1. Private residence locations including all parts of the subscribers establishment where service is furnished for domestic use.
2. Subscribers residing in private apartments in hotels, clubs, hospitals, and boarding houses who request their own individual residential service when business listings are not employed.
3. Subscribers residing in college sorority or fraternity houses who order their own individual residence service for their rooms.

2.5.5 Business Customers

(N)

Business rates apply whenever the use of the service is primarily or substantially of a business, professional institution or otherwise occupational nature, or where the listing required is such as to indicate business use. Business rates apply for:

1. ***Offices, stores, factories, boarding houses, offices of hotels and apartment houses, colleges, public private or parochial schools, hospitals, nursing homes, libraries, institutions, churches and all other places of strictly business nature.***
2. ***Any location where a business designation is provided or when any title indicating a trade, occupation or profession is listed.***
3. ***Service terminating solely on the answering service facilities of a telephone answering firm will carry business rates.***

(N)

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2. General Regulations (Continued)

2.6 Contracts

- 2.6.1 Contracts for telecommunications service will not be required as a special condition to service except:
- A. As may be required by regulations as set forth in the regular schedule of rates and regulations approved or accepted by the Commission.
 - B. In the case of temporary service or service to speculative projects or risk services, in which case a contract may be required for the period of time such service is required.
 - C. Rates for special pricing arrangements will be developed on a case-by-case basis in response to a bona fide request from a Customer or prospective Customer to develop a competitive bid for service(s) offered under this Tariff. Rates quoted in response to competitive requests may be different than those specified for such in this Tariff. Special pricing will be offered to the Customer in writing on a non-discriminatory basis and will be filed with the Commission.

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2. General Regulations (Continued)

2.7 Payment Arrangements

2.7.1 General

- A. The Customer is responsible for payment of all charges for services furnished, including charges for services originated, or charges accepted. This Customer responsibility also includes charges associated with the fraudulent use of services by the Customer or any end users of the Customer.
- B. The Customer shall pay the amount(s) as specified in the Tariff for the services. Fixed recurring charges shall be billed in advance after the service date is activated and will be due no later than the bill due date specified on the invoice.
- C. Variable recurring charges and other charges shall be billed as incurred, and will be due no later than the bill due date. Any amount not received within this period will be subject to the Company's late payment charge. The Customer agrees to review each invoice promptly and to notify the Company of any discrepancies within 90 days of receipt of each invoice. In the event the Company's computerized usage recording system fails or is otherwise unavailable for all or part of any billing period, the Company shall be entitled to make a reasonable estimate of the Customer's usage of services during the period in question for billing purposes.
- D. Any prorated bill shall use a thirty-day month to calculate the prorated amount. Prorating shall apply only to recurring charges. All nonrecurring and usage charges incurred during the billing period shall be billed in addition to prorated amounts.
- E. The liability of the Company for errors in billing that result in overpayment by the Customer shall be limited to a credit equal to the dollar amount erroneously billed, or in the event that payment has been made and service has been discontinued, to a refund of the amount erroneously billed.

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2. General Regulations (Continued)2.7 Payment Arrangements (Continued)2.7.2 Billing and Collection of Charges

Bills are due and payable on the due date displayed on the Customer's bill. A late payment charge, as described in Section 2.7.3 will be applied if payment is not received by the Company on or before the due date.

2.7.3 Late Payment Charge

A late payment charge of 1.5 percent per month shall apply to each Customer's bill when the previous month's bill has not been paid in full, leaving an unpaid balance carried forward. The late payment charge is applied to the total unpaid amount carried forward and is included in the total amount due on the current bill.

A customer shall not be liable for any late payment charge applicable to a disputed portion of that customer's bill, so long as the customer pays the undisputed portion of the bill and enters into bona fide negotiations to resolve the dispute.

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2. General Regulations (Continued)2.7 Payment Arrangements (Continued)2.7.4 Non-Sufficient Funds Charge

Any negotiable payment instrument submitted in payment for services and subsequently returned to the Company by the Customer's financial institution for "Non-Sufficient Funds" (NSF) or other reasons will incur a nonrecurring charge per Customer, per negotiable payment instrument.

Receipt of a Non-Sufficient Funds Check by the Company, in response to a notice of discontinuance, shall not constitute payment of the Customer's account and the Company will not be required to issue additional notice prior to discontinuance. However, three banking days must be allowed for redemption of such instrument.

Maximum Rate
\$100.00

Current Rate Per NSF Check
\$25.00

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2. General Regulations (Continued)**2.7 Payment Arrangements (Continued)****2.7.5 Disputed Bills**

In case of a billing dispute between the customer and the Company as to the correct amount of a bill, which cannot be adjusted with mutual satisfaction, the Customer can follow these procedures:

- A. The customer may make a request, and the Company will comply with the request, for an investigation and review of the disputed amount.
- B. The undisputed portion of the bill must be paid by the Due By Date shown on the bill or the service will be subject to disconnection if the Company has notified the customer by written notice of such delinquency and impending disconnection.
- C. If there is still disagreement after the investigation and review by a manager of the Company, the customer may appeal to the Commission for its investigation and decision. To avoid disconnection of service, the Customer must submit the claim with the Commission within five (5) calendar days after the date the Company notifies the customer that the investigation and review are completed and that such claim must be made or service will be interrupted.
- D. The Company will not disconnect the customer's service for nonpayment as long as the customer complies with (B) and (C) above.
- E. After the investigation and review are completed by the Company as noted in (A) above, if the customer elects not to make a claim with the Commission, such amount becomes due and payable at once. In order to avoid disconnection of service, such amount must be paid within five (5) calendar days after the date the Company notifies the customer that the investigation and review are completed and that such payment must be made or service will be interrupted.

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2. General Regulations (Continued)2.7 Payment Arrangements (Continued)2.7.6 Credit

The Company, in order to assure payment by the Customer of charges for service or for loss of or damage to Company property, will require applicants and Customers to establish and maintain credit.

The establishment or re-establishment of credit as provided in this section shall not relieve the applicant or Customer from compliance with other provisions of this Tariff as to the payment of bills, and shall in no way modify the provisions regarding disconnection and termination of service for failure to pay bills due for service furnished.

In order to insure the payment of all charges due for its service, or for loss of or damage to Company property, the Company may require any applicant or Customer to establish and maintain credit by providing information pertinent to the applicant's credit standing.

Telephone Customer credit information will be exchanged between telephone companies and other utilities. Customer credit information will be retained for three years.

If an applicant for service is unable to provide satisfactory credit information, the Company may refuse to provide service unless the Customer agrees to handle payments through a commercial credit card arrangement acceptable to the Company.

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2. General Regulations (Continued)2.7 Payment Arrangements (Continued)2.7.7 Deferred Payment

Customers who are indebted to the Company for past due utility service shall have the opportunity to make arrangements with the Company to retire the delinquent amount by Deferred Payment Agreement. All applicants for service, nonresidential Customers and customers who have failed to make payment under such a plan during the past twelve (12) months, who are indebted to the Company for past due utility service, may have the opportunity, at the discretion of the Company, to make arrangements with the utility to retire the debt by Deferred Payment.

A. The terms and conditions of a Deferred Payment shall be determined by the Company after consideration of the following:

1. Size of the past due account;
2. Customer's or applicant's ability to pay;
3. Customer's or applicant's payment history;
4. Reasons for delinquency; and
5. Any other relevant factors relating to the circumstances of the customer's or applicant's service.

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2. General Regulations (Continued)**2.8 Discontinuance of Service****2.8.1 Suspension or Termination of Service for Nonpayment**

In the event that any bill rendered is not paid in full, the Company may suspend or terminate service in accordance with the rules of the State of Arizona. If service is suspended or terminated for nonpayment, the Customer will be billed a Service Restoration Charge as well as any payment due upon reconnection of service.

The Company may discontinue service to a Customer after it has mailed or delivered by other means a written notice of discontinuance. Service shall not be discontinued until at least five (5) days after delivery of this notice or five (5) days after the postmark date on a mailed notice. The notice of discontinuance shall be delivered separately from any other written matter or bill.

Upon nonpayment of any amounts owing to the Company, the Company may, by giving five (5) days written notice to the Customer, discontinue or suspend service without incurring any liability.

2.8.2 Fraud

The Company shall have the right to refuse or discontinue service, without advance notice, if the acts of the customer indicates intention to defraud the Company. This includes fraudulently placing and receiving calls and/or providing false credit information. The Customer will be liable for all related costs and will be responsible for payment of any reconnection charges.

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December 27, 2002

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2. General Regulations (Continued)2.8 Discontinuance of Service (Continued)2.8.3 Termination for Cause Other than Non-Payment

Upon condemnation of all or any material portion of the facilities used by the Company to provide service to a customer, or in the event a casualty renders all or any material portion of such facilities inoperable beyond feasible repair, the Company, by notice to the customer, may discontinue or suspend service under this Tariff without incurring any liability.

Upon the customer filing for bankruptcy or reorganization, or failing to discharge an involuntary petition therefore within the time permitted by law, the Company may immediately discontinue or suspend service under this Tariff without incurring any liability.

If all or any portion of the facilities or associated equipment used to provide service to the Customer shall be taken for any public or quasi-public purpose by any lawful power or authority by the exercise of the right of condemnation or eminent domain, Company shall be entitled to elect to terminate service upon written notice to customer.

Service may be terminated immediately if the Customer is using the service in violation of this Tariff; or the Customer is using the service in violation of the law.

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(M) Text was previously located on Original Page 19.

ISSUED:
January 29, 2003

State Tariffs
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Overland Park, Kansas 66251

EFFECTIVE:
March 1, 2003

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2. General Regulations (Continued)**2.8 Discontinuance of Service (Continued)****2.8.4 Cancellation by Customer****A. Cancellation of Application for Service**

When the customer cancels an application for service prior to the start of service, no charges will be imposed except for those specified below.

Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs the Company incurred, less net salvage, shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of service ordered, including installation charges, and all charges others levy against the Company that would have been chargeable to the customer had service begun.

Where the Company incurs any expense for the installation of special arrangement of facilities or equipment, and before the Company receives a cancellation notice from the Customer, a charge equal to the costs incurred, less net salvage, applies. In such cases, the charge will be based on elements such as the cost of the equipment, facilities, and material; the supervision, general and administrative expense; return on investment, and any other costs associated with the special arrangements.

B. Discontinuance of Service

Customers are responsible for notifying the Company of their desire to discontinue service thirty days before the date of disconnection. Customers may cancel service verbally or in writing. The company shall hold the Customer responsible for payment of all charges, including fixed fees, surcharges, etc. which accrue up to the cancellation date. Customers that cancel the primary local exchange line will have the entire account disconnected, including any secondary line and all associated features and services.

2.9 Notices

Notice shall be deemed properly given if delivered in person or when deposited with the U.S. Postal Service.

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2. General Regulations (Continued)2.10 Taxes, Fees and Surcharges

The Customer is responsible for payment of any sales, use, gross receipts, excise, access, or other local, state, and federal taxes, charges or surcharges (however designated), excluding taxes on the Company's net income, imposed on or based upon the provision, sale or use of services. Any taxes imposed by a local jurisdiction (e.g., county and municipal taxes) will only be recovered from those Customers in the affected jurisdictions. Unless otherwise specified in this Tariff, such taxes, fees and surcharges are in addition to rates as quoted in this Tariff and will be itemized separately on Customer invoices.

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LOCAL EXCHANGE SERVICES

2. General Regulations (Continued)**2.11 Allowances for Interruptions in Service****2.11.1 General**

- A. A credit allowance will be given when service is interrupted, except as specified below. A service is interrupted when it becomes inoperative to the Customer, e.g., the Customer is unable to transmit or receive, because of failure of a service component furnished by the Company under this Tariff.
- B. An interruption period begins when the Customer reports a service, facility, or circuit to be inoperative, and if necessary, releases it for testing and repair. An interruption period ends when the service, facility or circuit is operative.
- C. If the Customer reports a service, facility, or circuit to be interrupted but declines to release it for testing and repair, or refuses access to its premises for testing and repair by the Company, the service, facility, or circuit is considered to be impaired but not interrupted. No credit allowance will be made for a service, facility or circuit considered by the Company to be impaired.
- D. The Customer shall be responsible for the payment of service charges as set forth herein for visits by the Company's agents or employees to the premises of the Customer when the service difficulty or trouble report results from the use of equipment or facilities provided by any party other than the Company, including, but not limited to, the Customer.

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2. General Regulations (Continued)

2.11 Allowances for Interruptions in Service (Continued)

2.11.2 Limitations of Allowances

No credit allowance will be made for any interruption in service:

- A. Due to the negligence of or noncompliance with any provision of this Tariff by any person or entity other than the Company, including but not limited, to the Customer;
- B. Due to the failure of power, equipment, systems, connections or services not provided by the Company;
- C. Due to the circumstances or causes beyond the reasonable control of the Company;
- D. During any period in which the Company is not given full and free access to its facilities and equipment for the purposes of investigating and correcting interruptions;
- E. If the service is impaired, but not totally inoperative, and a Customer continues to voluntarily make use of such service;
- F. During any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements;
- G. That occurs or continues due to the Customer's failure to authorize replacement of any element of special construction; and
- H. That was not reported to the Company within thirty days of the dates that the service was affected.

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2. General Regulations (Continued)2.11 Allowances for Interruptions in Service (Continued)2.11.3 Use of Another Means of Communication

If the Customer elects to use another means of communications during the period of interruption, the Customer must pay the charges for the alternative services used.

2.11.4 Application of Credits for Interruptions in Service

The Company will provide a credit to the Customer, upon request, for service outages that continue over a 24 hour period. Credit will be given on the next monthly billing cycle following the outage or the discovery of the outage.

The allowance will be limited to the prorated portion of the monthly rate for the service or portion thereof made inoperative during the outage period.

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LOCAL EXCHANGE SERVICES

2. General Regulations (Continued)

2.12 Provision and Ownership of Directories

The customer assumes full responsibility concerning the right to use any name as a directory listing and agrees to hold the Company free and harmless of any claims, loss, damage or liability which may result from the use of such listing. The Company does not undertake to determine the legal, contractual or other right to use of a name to be listed in a telephone directory of the Company.

The Company, in contract with the directory provider, distributes to its customers without charge such directory information which in its opinion is generally necessary for the efficient use of the service. Any additional directories or information requested by a customer will be furnished without additional charge where, in the opinion of the Company, such provision will lead to a more efficient use of the service by that particular Customer.

2.12.1. Provision

Directories are regularly furnished to customers as an aid to the use of telephone services. The Company shall have the right to charge for directories issued in replacement of directories lost, destroyed, defaced, or mutilated while in possession of customer.

2.13 Provision and Ownership of Telephone Numbers

The Customer has no property right in the telephone number or any right to continuance of service through any particular office. The Company may change the telephone number or the central office designation, or both, of a Customer whenever it is deemed desirable in the conduct of its business.

The numbers will not be changed as a penalty or to enforce payment for directory advertising charges. Changes may be made if required for engineering or technical reasons.

2.14 Assignment or Transfer

All service provided under this Tariff is directly or indirectly controlled by the Company, and the Customer may not transfer or assign the use of service without the express prior written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of service. All terms and conditions contained in this Tariff and any other contract between the Company and the Customer shall apply to all such permitted transferees or assignees.

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3. Service Area

3.1 Sprint provides Local Exchange Service in the areas as defined below, where necessary underlying network elements are reasonably available to the company on terms that are both technically and economically feasible. As technical and/or economic feasibility allows, this section will be modified to reflect additional areas in which Sprint will offer local exchange service.

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1. Exchange Areas for Residential Services

Sprint provides **residential** Local Exchange Service *as specified in Section 4 in* all or portions of those Qwest Corporation exchange Serving Wire Centers identified as UNE Zone 1.

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2. Exchange Areas for Business Services

Sprint provides business Local Exchange Services as specified in Section 5 in all or portions of those Qwest Corporation exchange Serving Wire Centers identified as UNE Zones 1 and 2.

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ISSUED:
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3. Service Area (Continued)

3.2 Local Calling Areas

Local Calling areas for Customers whose premises are located in the exchanges listed under Section 3.1 will be the same as the Incumbent Local Exchange Carrier local calling areas.

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ORIGINAL**LOCAL EXCHANGE SERVICES**

4. **Residential Local Exchange Service**

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Local Exchange Service consists of furnishing switched communication in connection with one-way and/or two-way information transmission points within a Local Calling Area offered pursuant to this Tariff. Local Exchange Services provide a Customer with a connection to the public switched network which enables the Customer to:

- a. receive calls from other stations on the public switched telephone network;
- b. access the company's Local Calling Area as set forth in this Tariff;
- c. access (at no additional charge) the company's operator and Customer service center for service related assistance; access toll-free telecommunications services such as 800, 888, 877 NPA; and access 9-1-1 service for emergency calling.

If available in the territory of the underlying incumbent local exchange carrier, Local Exchange Services may be used to originate calls to other telephone companies' caller-paid information services (e.g. NPA, etc.). Calls to those numbers and other numbers used for caller-paid information services will be blocked by the Company at the Customer's request. Customers who request other call blocking or screening services will be charged as specified elsewhere in this Tariff.

Local Exchange Service provides an individual access line with touch tone calling for the transmission of one-way or two-way switched voice or data communication within a Local Calling Area. The individual access line is the connecting facility between a Customer's premises and a serving central office that provides Customer access to the switched network for placing and receiving calls. The individual access line also enables the Customer to access the service of long distance carriers.

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ORIGINAL**LOCAL EXCHANGE SERVICES**4. **Residential Local Exchange Service** (Continued)

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The Customer's phone line may not be classified as a "business", "public", or "semi-public" line and may not be in housing associated with educational institutions. The Customer may not use this service for commercial use, for connection to the internet, for other data service (including facsimile transmissions) or for any other use that does not involve a person-to-person conversation or voice message. Sprint will prorate all charges and associated usage in the initial month and last month of service based on a 30-day month.

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The following Local Exchange Services ***are*** for use by residential Customers. If it is determined that usage is not consistent with residential voice applications, the Customer's service may be assessed a \$50.00* monthly recurring Data Usage Charge or may be disconnected.

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4.1 **Sprint Basic**

Sprint Basic provides only residential Local Exchange Service, which includes unlimited local calling at no additional charge. Long Distance calling is not included in this offering. The Customer may presubscribe to the long distance provider of their choice as specified in Section 6.8 of this Tariff.

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<u>Rates and Charges</u>	<u>Maximum Rate</u>	<u>Current Rate</u>
Per Line, per month	\$140.00	\$34.99
Primary Service Connection Charge, per line	279.00	69.99
Secondary Service Connection Charge, per line	220.00	55.00

* This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion federal service or to companion state service.

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APPROVED FOR FILING

ISSUED:

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August 1, 2003

ORIGINAL**LOCAL EXCHANGE SERVICES**4. **Residential Local Exchange Service** (Continued)

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4.2 **Sprint Complete SenseSM**

Sprint Complete SenseSM includes one residential Local Exchange Service access line, the Company's long distance (IntraLATA, Intrastate and Interstate) Dial-1 service, Touch Tone Calling Service, and certain custom calling features. The services and features available with Local Exchange Service under these bundled offerings are only available as part of the bundled services and are not available as individual services. Dial-1 service does not include usage from multi-party conference calls, calls to Directory Assistance, FÖNCARD service or operator service. Voice mail is available for an additional charge with certain bundled services.

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The *features included* in each Sprint *Complete Sense* Bundle *are described in Section 6.1.*

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APPROVED FOR FILING**ISSUED:**

June 30, 2003

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August 1, 2003

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4. Residential Local Exchange Service (Continued)

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4.2 Sprint Complete SenseSM (Continued)

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APPROVED FOR FILING

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EFFECTIVE:

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ORIGINAL**LOCAL EXCHANGE SERVICES**4. **Residential** Local Exchange Service (Continued)

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4.2 Sprint Complete SenseSM (Continued)4.2.1 Sprint Complete Sense 250SMA. DescriptionSprint Complete Sense 250SM includes the following:

1. Local Exchange Service with unlimited local calling;
2. Custom Calling Features: Caller ID with Name and Number, Call Waiting with Caller ID, Three-Way Calling, and Speed Dial 8;
3. 250 any time Dial-1 minutes for IntraLATA toll, intrastate and interstate long distance calling.

B. Rates and Charges

	<u>Maximum Rate</u>	<u>Current Rate</u>
Sprint Complete Sense 250, per bundle, per month	\$179.00	\$44.99*
Primary Service Connection Charge, per line	279.00	69.99**
Secondary Service Connection Charge, per line	220.00	55.00**

Dial-1 minutes over 250 minutes and other long distance services will be charged as specified in the Company's Arizona Tariff C.C. No. 2 and **interstate** Consumer Rates and Conditions located at <http://www.sprint.com/ratesandconditions>.

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* This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to companion federal service or to companion state service. Charges such as (but not limited to) service connection and other nonrecurring charges, operator assistance, directory assistance, directory listings, data surcharge, blocking options, taxes, surcharges, and per use charges may be applicable in addition to this monthly recurring charge.

** The Service Connection Charge is waived for those Customers who retain their existing telephone number when switching their service to the Company. This charge may apply if additional lines are transferred to the Company after the initial order.

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ORIGINAL**LOCAL EXCHANGE SERVICES**4. **Residential Local Exchange Service (Continued)**

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4.2 **Sprint Complete SenseSM (Continued)**4.2.2 **Sprint Complete Sense 250SM with International**A. **Description**

Sprint Complete Sense 250SM with International includes the following:

1. Local Exchange Service with unlimited local calling;
2. Custom Calling Features: Caller ID with Name and Number, Call Waiting with Caller ID, Three-Way Calling, and Speed Dial 8;
3. 250 any time Dial-1 minutes for IntraLATA toll, intrastate and interstate long distance calling;
4. Discounted international calling.

B. **Rates and Charges****Maximum
Rate****Current
Rate**

Sprint Complete Sense 250 with International,
Per bundle, per month

\$191.00

\$47.99*

Primary Service Connection Charge, per line
Secondary Service Connection Charge, per line

279.00

69.99**

220.00

55.00**

Dial-1 minutes, over 250 minutes and other long distance services will be charged as specified in the Company's Arizona Tariff C.C. No. 2 and ***interstate*** Consumer Rates and Conditions located at <http://www.sprint.com/ratesandconditions>.

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International rates for all calls are charged as specified in the ***interstate*** Company's Consumer Rates and Conditions located at <http://www.sprint.com/ratesandconditions>.

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* This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to companion federal service and companion state service. Charges such as (but not limited to) service connection and other nonrecurring charges, operator assistance, directory assistance, directory listings, data surcharge, blocking options, taxes, surcharges, and per use charges may be applicable in addition to this monthly recurring charge.

** The Service Connection Charge is waived for those Customers who retain their existing telephone number when switching their service to the Company. This charge may apply if additional lines are transferred to the Company after the initial order.

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LOCAL EXCHANGE SERVICES

4. Residential Local Exchange Service (Continued)

4.2 Sprint Complete SenseSM (Continued)

4.2.3 *Reserved for Future Use*

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ISSUED:
August 27, 2003

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EFFECTIVE:
October 1, 2003

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4. Residential Local Exchange Service (Continued)

4.2 Sprint Complete SenseSM (Continued)

4.2.4 *Reserved for Future Use*

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ADMINISTRATIVELY
APPROVED FOR FILING

ISSUED:
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October 1, 2003

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4. Residential Local Exchange Service (Continued)

4.2 Sprint Complete SenseSM (Continued)

4.2.4 *Reserved for Future Use*

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August 27, 2003

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4. Residential Local Exchange Service (Continued)

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4.2 Sprint Complete SenseSM (Continued)4.2.5 Sprint Complete Sense PlusSMA. Description

Sprint Complete Sense PlusSM is available to Customers whose primary Local Exchange Service line is provided under *any* Sprint Complete Sense bundled offerings. Customers may subscribe to up to two additional lines under this offering.

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Should a Customer discontinue primary Local Exchange Service, the remaining second line will automatically convert to a primary line with all features and functionality of such, and at the rate formerly in effect for the primary line.

Sprint Complete Sense Plus includes the following:

1. Local Exchange Service with unlimited local calling;
2. Presubscription to Sprint's IntraLATA, intrastate and interstate long distance services.

B. Rates and Charges

	<u>Maximum Rate</u>	<u>Current Rate</u>
Sprint Complete Sense Plus, per month	\$80.00	\$19.99*
Primary Service Connection Charge, per line	279.00	69.99
Secondary Service Connection Charge, per line	220.00	55.00

All direct-dialed 1+ domestic calls are charged as *specified* in the Company's Arizona Tariff C.C. No. 2 and *interstate* Consumer Rates and Conditions located at <http://www.sprint.com/ratesandconditions>. Long distance minutes included in a block of time for the primary line may not be shared.

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- * This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to companion federal service and companion state service. Charges such as (but not limited to) service connection and other nonrecurring charges, operator assistance, directory assistance, directory listings, data surcharge, blocking options, taxes, surcharges, and per use charges may be applicable in addition to this monthly recurring charge.

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APPROVED FOR FILING

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LOCAL EXCHANGE SERVICES4. **Residential Local Exchange Service** (Continued)

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4.2 **Sprint Complete SenseSM** (Continued)4.2.6 **Sprint Complete Sense PlusSM with International**A. **Description**

Sprint Complete Sense PlusSM with International is available to Customers whose primary Local Exchange Service line is provided under ***any*** Sprint Complete Sense bundled offerings. Customers may subscribe to up to two additional lines under this offering.

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Should a Customer discontinue primary Local Exchange Service, the remaining second line will automatically convert to a primary line with all features and functionality of such, and at the rate formerly in effect for the primary line.

Sprint Complete Sense Plus with International includes the following:

1. Local Exchange Service with unlimited local calling;
2. Presubscription to Sprint's IntraLATA, intrastate and interstate long distance services;

3. ***Discounted international calling.***

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B. **Rates and Charges**

	<u>Maximum Rate</u>	<u>Current Rate</u>
Sprint Complete Sense Plus with International, per month	\$91.00	\$22.99*
Primary Service Connection Charge, per line	279.00	69.99
Secondary Service Connection Charge, per line	220.00	55.00

All direct-dialed 1+ domestic calls are charged ***as*** specified in the Company's Arizona Tariff C.C. No. 2 and ***interstate*** Consumer Rates and Conditions located at <http://www.sprint.com/ratesandconditions>. Long distance minutes included in a block of time for the primary line may not be shared.

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International rates for all calls are charged as specified in the ***interstate*** Company's Consumer Rates and Conditions located at <http://www.sprint.com/ratesandconditions>.

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- * This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to companion federal service and companion state service. Charges such as (but not limited to) service connection and other nonrecurring charges, operator assistance, directory assistance, directory listings, data surcharge, blocking options, taxes, surcharges, and per use charges may be applicable in addition to this monthly recurring charge.

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ISSUED:
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APPROVED FOR FILING EFFECTIVE:
August 1, 2003

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4. Residential Local Exchange Service (Continued)4.2 Sprint Complete SenseSM (Continued)4.2.7 Sprint Complete Sense 50SMA. Description

Sprint Complete Sense 50SM includes the following:

1. Local Exchange Service with unlimited local calling;
2. Custom Calling Features: Caller ID with Name and Number, Call Waiting with Caller ID, Three-Way Calling, and Speed Dial 8;
3. 50 any time Dial-1 minutes for IntraLATA toll, intrastate and interstate long distance calling.

B. Rates and Charges

	<u>Maximum Rate</u>	<u>Current Rate</u>	
Sprint Complete Sense 50, per bundle, per month	\$179.00	\$34.99*	(R)
Primary Service Connection Charge, per line	279.00	69.99**	
Secondary Service Connection Charge, per line	220.00	55.00**	

- Dial-1 minutes over 50 minutes and other long distance services will be charged as specified in the Company's Arizona Tariff C.C. No. 2 and interstate Consumer Rates and Conditions located at <http://www.sprint.com/ratesandconditions>.

* This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to companion federal service and companion state service. Charges such as (but not limited to) service connection and other nonrecurring charges, operator assistance, directory assistance, directory listings, data surcharge, blocking options, taxes, surcharges, and per use charges may be applicable in addition to this monthly recurring charge.

** The Service Connection Charge is waived for those customers who retain their existing telephone number when switching their service to the Company. This charge may apply if additional lines are transferred to the Company after the initial order.

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APPROVED FOR FILING

ISSUED:
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EFFECTIVE:
October 1, 2003

ORIGINAL**LOCAL EXCHANGE SERVICES**4. Residential Local Exchange Service (Continued)4.2 Sprint Complete SenseSM (Continued)4.2.8 Sprint Complete Sense 50SM with InternationalA. Description

Sprint Complete Sense 50SM with International includes the following:

1. Local Exchange Service with unlimited local calling;
2. Custom Calling Features: Caller ID with Name and Number, Call Waiting with Caller ID, Three-Way Calling, and Speed Dial 8;
3. 50 any time Dial-1 minutes for IntraLATA toll, intrastate and interstate long distance calling;
4. Discounted international calling.

B. Rates and Charges

	<u>Maximum Rate</u>	<u>Current Rate</u>	
Sprint Complete Sense 50 with International, per bundle, per month	\$191.00	\$37.99*	(R)
Primary Service Connection Charge, per line	279.00	69.99**	
Secondary Service Connection Charge, per line	220.00	55.00**	
<ul style="list-style-type: none"> - Dial-1 minutes, over 50 minutes and other long distance services will be charged as specified in the Company's Arizona Tariff C.C. No. 2 and interstate Consumer Rates and Conditions located at http://www.sprint.com/ratesandconditions. - International rates for all calls are charged as specified in the interstate Company's Consumer Rates and Conditions located at http://www.sprint.com/ratesandconditions. 			

* This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to companion federal service and companion state service. Charges such as (but not limited to) service connection and other nonrecurring charges, operator assistance, directory assistance, directory listings, data surcharge, blocking options, taxes, surcharges, and per use charges may be applicable in addition to this monthly recurring charge.

** The Service Connection Charge is waived for those customers who retain their existing telephone number when switching their service to the Company. This charge may apply if additional lines are transferred to the Company after the initial order.

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ORIGINAL**LOCAL EXCHANGE SERVICES**4. Residential Local Exchange Service (Continued)4.2 *Sprint Complete SenseSM* (Continued)4.2.9 *Sprint Complete Sense UnlimitedSM II*A. Description*Sprint Complete Sense UnlimitedSM II includes the following:*

1. *Local Exchange Service with unlimited local calling;*
2. *Custom Calling Features: Caller ID with Name, Call Waiting, Three-Way Calling, and Speed Dial 8;*
3. *Voice Mail¹;*
4. *Unlimited any time Dial-1 minutes for IntraLATA toll, intrastate and interstate long distance calling.*

B. Rates and Charges

	<u>Maximum Rate</u>	<u>Current Rate</u>
- <i>Sprint Complete Sense Unlimited II, Per bundle, per month</i>	\$200.00	\$49.99*
- <i>Primary Service Connection Charge, per line</i>	279.00	69.99**
- <i>Secondary Service Connection Charge, per line</i>	220.00	55.00**
- <i>Unlimited IntraLATA toll, in-state, and interstate Dial-1 calls as specified in the Company's Arizona Tariff C.C. No. 2 and interstate Consumer Rates and Conditions located at http://www.sprint.com/ratesandconditions.</i>		

* *This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to companion federal service and companion state service. Charges such as (but not limited to) service connection and other nonrecurring charges, operator assistance, directory assistance, directory listings, data surcharge, blocking options, taxes, surcharges, and per use charges may be applicable in addition to this monthly recurring charge.*

** *The Service Connection Charge is waived for those Customers who retain their existing telephone number when switching their service to the Company. This charge may apply if additional lines are transferred to the Company after the initial order.*

¹ *Voice mail is not regulated by the Commission.*

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LOCAL EXCHANGE SERVICES

4. Residential Local Exchange Service (Continued)4.2 Sprint Complete SenseSM (Continued)4.2.10 Sprint Complete Sense UnlimitedSM II with InternationalA. Description

Sprint Complete Sense Unlimited IISM with International includes the following:

1. *Local Exchange Service with unlimited local calling;*
2. *Custom Calling Features: Caller ID with Name, Call Waiting, Three-Way Calling, and Speed Dial 8;*
3. *Voice Mail¹;*
4. *Unlimited any time Dial-1 minutes for IntraLATA toll, intrastate and interstate long distance calling, including calls to Canada;*
5. *Discounted international calling.*

¹*Voice mail is not regulated by the Commission.*

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LOCAL EXCHANGE SERVICES

4. Residential Local Exchange Service (Continued)4.2 Sprint Complete SenseSM (Continued)4.2.10 Sprint Complete Sense UnlimitedSM II with International (Continued)B. Rates and Charges

	<u>Maximum Rate</u>	<u>Current Rate</u>
- <i>Sprint Complete Sense Unlimited II with International, per bundle, per month</i>	\$220.00	\$52.99*
- <i>Primary Service Connection Charge, per line</i>	279.00	69.99**
- <i>Secondary Service Connection Charge per line</i>	220.00	55.00**
- <i>Unlimited IntraLATA toll, in-state, and interstate Dial-1 calls, including calls to Canada, as specified in the Company's Arizona Tariff C.C. No. 2 and interstate Consumer Rates and Conditions located at http://www.sprint.com/ratesandconditions.</i>		
- <i>International rates for all calls are charged as specified in the Company's interstate Consumer Rates and Conditions located at http://www.sprint.com/ratesandconditions.</i>		

* *This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to companion federal service and companion state service. Charges such as (but not limited to) service connection and other nonrecurring charges, operator assistance, directory assistance, directory listings, data surcharge, blocking options, taxes, surcharges, and per use charges may be applicable in addition to this monthly recurring charge.*

** *The Service Connection Charge is waived for those Customers who retain their existing telephone number when switching their service to the Company. This charge may apply if additional lines are transferred to the Company after the initial order.*

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ORIGINAL**LOCAL EXCHANGE SERVICES**

5. Business Local Exchange Service

Local Exchange Service consists of furnishing switched communication in connection with one-way and/or two-way information transmission points within a Local Calling Area offered pursuant to this Tariff. Local Exchange Services provide a Customer with a connection to the public switched network which enables the Customer to:

- a. receive calls from other stations on the public switched telephone network;
- b. access the Company's Local Calling Area as set forth in this Tariff;
- c. access (at no additional charge) the Company's operator and customer service center for service related assistance; access toll-free telecommunications services such as 800, 888, 877 NPA; and access 9-1-1 service for emergency calling.

If available in the territory of the underlying incumbent local exchange carrier, Local Exchange Services may be used to originate calls to other telephone companies' caller-paid information services (e.g. NPA, etc.). Calls to those numbers and other numbers used for caller-paid information services will be blocked by the Company at the Customer's request. Customers who request other call blocking or screening services will be charged as specified elsewhere in this Tariff.

Local Exchange Service provides an individual access line with Touch Tone Calling for the transmission of one-way or two-way switched voice or data communication within a Local Calling Area. The individual access line is the connecting facility between a Customer's premises and a serving central office that provides Customer access to the switched network for placing and receiving calls. The individual access line also enables the Customer to access the service of long distance carriers.

The Company offers its services subject to availability of facilities, limitations of service offerings, and the provisions of this Tariff.

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LOCAL EXCHANGE SERVICES

5. Business Local Exchange Service (Continued)

The customer's phone line may not be classified as a "residential", "public" or "semi-public" line and may not be in housing associated with educational institutions. Dial-1 local and long distance service provided under Sprint Complete Sense for Business bundled services applies on a per line basis only and does not include the following: usage associated with multi-party conference calls, FONCARD calls; calls which are pay for use, including calls to 900, 976, 555 and 700 numbers; calls to Directory Assistance; and calls which involve an operator service, including busy line verification, emergency interrupt, person to person or station to station calling, and intercept call completion. Toll Free service is also not included. The customer may not use this service for connection to the internet or other data service, (including mass broadcast of facsimile transmissions), or for any other use that does not involve a person-to-person conversation or voice message. The customer may not use this service for call forwarding for toll use.

The following bundled services are for use by business customers . If it is determined that usage is not consistent with business voice applications, the customer's service may be assessed a \$100.00* monthly recurring data charge or Sprint may terminate the customer's service disconnected.

The Company may deny, for any lawful reason, the Customer's request for service, or limit or allocate the facilities available to or utilized by any service, if necessary, to manage it's network in an efficient manner; meet reasonable service expectations; furnish service to existing and future customers based on forecasted customer requirements; or for any other lawful reason.

The Company may, without notice, (consistent with governing laws or regulations) block traffic to local telephone exchanges ("NXX exchanges") individual telephone stations, groups or ranges of individual telephone stations, or calls using certain customer authorization codes ,whenever the Company deems it necessary to take such action to prevent (1) the unlawful use of service; (2) nonpayment for service; (3) the use of service in violation of this Agreement; or (4) network blockage or the degradation of service furnished to the Customer or other Customers.

Sprint will prorate all charges and associated usage in the initial month and last month of service based on a 30-day month. If Sprint determines that the customer's usage in any way violates the restrictions of this service, Sprint may suspend or terminate the customer's service.

* This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion federal service and companion state service.

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ORIGINAL**LOCAL EXCHANGE SERVICES**

5. Business Local Exchange Service (Continued)**5.1 Sprint Local BusinessSM**

Sprint Local BusinessSM includes business Local Exchange Service with unlimited local calling. Long Distance calling is not included in this offering. The Customer may presubscribe to the long distance provider of their choice as specified in Section 6.8 of this Tariff.

<u>Rates and Charges</u>	<u>Maximum Rate</u>	<u>Current Rate</u>
Per Line, per month	\$240.00	\$59.95*

5.2 Sprint Complete Sense for BusinessSM

Sprint Complete Sense for BusinessSM includes unlimited business Local Exchange Service access lines, the Company's long distance (IntraLATA, Intrastate and Interstate) Dial-1 service, Touch Tone Calling Service, and certain custom calling features. Dial-1 service does not include usage from multi-party conference calls, calls to Directory Assistance, FÖNCARD service or operator service. Voice mail is included in certain bundled services and is available for an additional charge with other services.

The optional calling features included in Sprint Complete Sense for Business are described in Section 6.1 of this Tariff. Additional features as described in Section 6.1 may be subscribed to separately.

Service Connection Charges are waived for those customers who retain their existing telephone number when switching their service to the Company. This charge may apply if additional lines are transferred to the Company after the initial order.

- * Charges such as (but not limited to) service connection and other nonrecurring charges, operator assistance, directory assistance, directory listings, data surcharge, blocking options, taxes, surcharges, and per use charges may be applicable in addition to ADMINISTRATIVE charge.

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5. Business Local Exchange Service (Continued)5.2 Sprint Complete Sense for BusinessSM (Continued)5.2.1 Sprint Complete Sense for BusinessSM BasicA. Description

Sprint Complete Sense for BusinessSM Basic includes the following:

1. Local Exchange Service with unlimited local calling;
2. Custom Calling Features: Call Forwarding-Variable and Line Hunting;
3. Discounted Long Distance calling.

B. Rates and Charges

	Maximum Rate	Current Rate
- Sprint Complete Sense for Business Basic, per bundle, per month	\$160.00	\$39.95*
- Dial-1 minutes will be charged at the Sprint Business Flex SM With All Call All Day SM VI rates and other long distance services will be charged as specified in the Company's Arizona Tariff C.C. No. 2 and interstate Business located at http://www.sprint.com/ratesandconditions .		

- * This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to companion federal service and companion state service. Charges such as (but not limited to) service connection and other nonrecurring charges, operator assistance, directory assistance, directory listings, data surcharge, blocking options, taxes, surcharges, and per use charges may be applicable in addition to this monthly recurring charge.

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ORIGINAL**LOCAL EXCHANGE SERVICES**5. Business Local Exchange Service (Continued)5.2 Sprint Complete Sense for BusinessSM (Continued)5.2.2 Sprint Complete Sense for BusinessSM Basic with InternationalA. Description

Sprint Complete Sense for BusinessSM Basic with International includes the following:

1. Local Exchange Service with unlimited local calling;
2. Custom Calling Features: Call Forwarding-Variable and Line Hunting;
3. Discounted Long Distance calling;
4. Discounted international calling.

B. Rates and Charges

	Maximum Rate	Current Rate
- Sprint Complete Sense for Business Basic with International bundle, per month	\$180.00	\$45.90*
- Dial-1 minutes will be charged at the Sprint Business Flex SM With All Call All Day SM VI rates and other long distance services will be charged as specified in the Company's Arizona Tariff C.C. No. 2 and interstate Business Schedule located at http://www.sprint.com/ratesandconditions .		
- International rates for all calls are charged as specified in the Company's interstate Business Schedule located at http://www.sprint.com/ratesandconditions .		

- * This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to companion federal service and companion state service. Charges such as (but not limited to) service connection and other nonrecurring charges, operator assistance, directory assistance, directory listings, data surcharge, blocking options, taxes, surcharges, and per use charges may be applicable in addition to this monthly recurring charge.

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5. Business Local Exchange Service (Continued)

5.2 Sprint Complete Sense for BusinessSM (Continued)

5.2.3 Sprint Complete Sense for BusinessSM Unlimited

A. Description

Sprint Complete Sense for BusinessSM Unlimited includes the following:

1. Local Exchange Service with unlimited local calling;
2. Custom Calling Features: Call Forwarding-Variable and Line Hunting;
3. Unlimited any time Dial-1 minutes for IntraLATA toll, intrastate and interstate long distance calling.

B. Rates and Charges

	Maximum Rate	Current Rate
- Sprint Complete Sense for Business Unlimited, per bundle, per month	\$300.00	\$74.95*
- Unlimited IntraLATA toll, intrastate, and interstate Dial-1 calls as specified in the Company's Arizona Tariff C.C. No. 2 and interstate Business Schedule located at http://www.sprint.com/ratesandconditions .		

- * This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to companion federal service and companion state service. Charges such as (but not limited to) service connection and other nonrecurring charges, operator assistance, directory assistance, directory listings, data surcharge, blocking options, taxes, surcharges, and per use charges may be applicable in addition to this monthly recurring charge.

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ORIGINAL**LOCAL EXCHANGE SERVICES**5. Business Local Exchange Service (Continued)5.2 Sprint Complete Sense for BusinessSM (Continued)5.2.4 Sprint Complete Sense for BusinessSM Unlimited with InternationalA. Description

Sprint Complete Sense for BusinessSM Unlimited with International includes the following:

1. Local Exchange Service with unlimited local calling;
2. Custom Calling Features: Call Forwarding-Variable and Line Hunting;
3. Unlimited any time Dial-1 minutes for IntraLATA toll, intrastate and interstate long distance calling;
4. Discounted international calling.

B. Rates and Charges

- | | | |
|---|------------------------------------|------------------------------------|
| - Sprint Complete Sense for Business
Unlimited with International,
per bundle, per month | Maximum
<u>Rate</u>
\$320.00 | Current
<u>Rate</u>
\$80.90* |
| - Unlimited IntraLATA toll, intrastate, and interstate Dial-1 calls as specified in the Company's Arizona Tariff C.C. No. 2 and interstate Business Schedule located at http://www.sprint.com/ratesandconditions . | | |
| - International rates for all calls are charged as specified in the Company's interstate Business Schedule located at http://www.sprint.com/ratesandconditions . | | |

* This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to companion federal service and companion state service. Charges such as (but not limited to) service connection and other nonrecurring charges, operator assistance, directory assistance, directory listings, data surcharge, blocking options, taxes, surcharges, and per use charges may be applicable in addition to this monthly recurring charge.

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ORIGINAL**LOCAL EXCHANGE SERVICES**5. Business Local Exchange Service (Continued)5.2 Sprint Complete Sense for BusinessSM (Continued)5.2.5 Sprint Complete Sense for BusinessSM PremiumA. Description

Sprint Complete Sense for BusinessSM Premium includes the following:

1. Local Exchange Service with unlimited local calling;
2. Custom Calling Features: Call Forwarding-Variable, Line Hunting, Caller ID with Name and Number, Call Waiting with Caller ID, Three-Way Calling; and Speed Dial 8;
3. Unlimited any time Dial-1 minutes for IntraLATA toll, intrastate and interstate long distance calling;
4. Voicemail⁽¹⁾.

B. Rates and Charges

	Maximum Rate	Current Rate
- Sprint Complete Sense for Business Premium, per bundle, per month	\$360.00	\$89.95*
- Unlimited IntraLATA toll, intrastate, and interstate Dial-1 calls as specified in the Company's Arizona Tariff C.C. No. 2 and interstate Business Schedule located at http://www.sprint.com/ratesandconditions .		

* This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to companion federal service and companion state service. Charges such as (but not limited to) service connection and other nonrecurring charges, operator assistance, directory assistance, directory listings, data surcharge, blocking options, taxes, surcharges, and per use charges may be applicable in addition to this monthly recurring charge.

⁽¹⁾ Voicemail is not regulated by the Commission.

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ORIGINAL**LOCAL EXCHANGE SERVICES**5. Business Local Exchange Service (Continued)5.2 Sprint Complete Sense for BusinessSM (Continued)5.2.6 Sprint Complete Sense for BusinessSM Premium with InternationalA. Description

Sprint Complete Sense for BusinessSM Premium with International includes the following:

1. Local Exchange Service with unlimited local calling;
2. Custom Calling Features: Call Forwarding - Variable, Line Hunting, Caller ID with Name and Number, Call Waiting with Caller ID, Three-Way Calling; and Speed Dial 8;
3. Unlimited any time Dial-1 minutes for IntraLATA toll, intrastate and interstate long distance calling;
4. Discounted international calling;
5. Voicemail⁽¹⁾.

B. Rates and Charges

- | | | |
|---|-----------------------------------|-----------------------------------|
| - Sprint Complete Sense for Business Premium with International, per bundle, per month | Maximum
Rate
<hr/> \$380.00 | Current
Rate
<hr/> \$95.90* |
| - Unlimited IntraLATA toll, intrastate, and interstate Dial-1 calls as specified in the Company's Arizona Tariff C.C. No. 2 and the interstate Business Schedule located at http://www.sprint.com/ratesandconditions . | | |
| - International rates for all calls are charged as specified in the Company's interstate Business Schedule located at http://www.sprint.com/ratesandconditions . | | |

* This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to companion federal service and companion state service. Charges such as (but not limited to) service connection and other nonrecurring charges, operator assistance, directory assistance, directory listings, data surcharge, blocking options, taxes, surcharges, and per use charges may be applicable in addition to this monthly recurring charge.

⁽¹⁾ Voicemail is not regulated by the Commission.

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ORIGINAL**LOCAL EXCHANGE SERVICES****6. Miscellaneous Services and Rates**

(T)

6.1 Optional Calling Features

(T)

6.1.1 Feature Description

(T)

A. Call Return

(T)

Allows the Customer to return a call to the last incoming call whether answered or not. Upon activation, it will re-dial the number automatically and continue to check the number every 45 seconds for up to 30 minutes if the number is busy. The Customer is alerted with a distinctive ringing pattern when the busy number is free. When the Customer answers the ring, the call is then completed. The calling party's number will not be delivered or announced to the call recipient under any circumstances. This feature is available to residential and business customers.

B. Repeat Dialing

(T)

Permits the end-user to have calls automatically re-dialed when the first attempt reaches a busy number. The line is checked every 45 seconds for up to 30 minutes and alerts the Customer with a distinctive ringing pattern when the busy number and the Customer's line are free. The Customer can continue to make and receive calls while the feature is activated. The following types of calls cannot be reached using Repeat Dialing:

- Calls to 800 Service number
- Calls to 900 Service number
- Calls preceded by an interexchange carrier access code
- International Direct Distance Dialed calls
- Calls to Directory Assistance
- Calls to 911

C. Caller ID with Name and Number

(M) (M1)

Allows a Customer to view a caller's name (limited to areas where the underlying local exchange carrier accesses calling name data bases) and number previewed on a display screen before the call is answered.

(M)

(M1)

(M) Material on this page previously appeared on Original Page 55.

(M1) Material previously appearing on this page now appears on Page 64.3. **APPROVED FOR FILING****ADMINISTRATIVELY****ISSUED:**

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LOCAL EXCHANGE SERVICES**6. Miscellaneous Services and Rates (Continued)****6.1 Optional Calling Features (Continued)****6.1.1 Feature Description (Continued)****C. Caller ID with Name and Number (Continued)**

(M)

Any Customer subscribing to Caller ID will be responsible for the provision of a display device that will be located on the customer's premises. The installation, repair, and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. Sprint assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein.

Telephone Calling Party Number (CPN) information transmitted via Caller ID is intended solely for the use of the Caller ID subscriber. Resale of this information is prohibited by this Tariff. CPN will be displayed for calls made from another central office only if it is linked by appropriate facilities. Caller ID is not available on operator-handled calls. In areas where Caller ID with Name is not available, Caller ID, which only displays the caller's telephone number, will be substituted.

(M)

D. Call Waiting with Caller ID

(M1)

Call Waiting with Caller ID provides a tone signal to indicate to a Customer already engaged in a telephone call that a second caller is attempting to dial in and allows a Customer to see a caller's name and number previewed on a display screen allowing a Customer to prioritize and/or screen incoming calls. This feature permits the Customer to place the first call on hold, answer the second call, and then alternate between both callers. Cancel Call Waiting (CCW) allows a Call Waiting (CW) Customer to disable CW for the duration of an outgoing telephone call. CCW is activated (i.e., CW is disabled) by dialing a special code prior to placing a call, and is automatically deactivated when the Customer disconnects from the call. In areas where Caller ID with Name is not available, Caller ID, which only displays the caller's telephone number, will be substituted.

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LOCAL EXCHANGE SERVICES

6. Miscellaneous Services and Rates (Continued)6.1 Optional Calling Features (Continued)6.1.1 Feature Description (Continued)E. Three-Way Calling

Permits the Customer to add a third party to an established connection on both outgoing and incoming calls without operator intervention. When the third party answers, a two-way conversation can be held before adding the original party for a three-way conference. The Customer initiating the conference controls the call and may disconnect the third party to reestablish the original connection or establish a connection to a different third party.

F. Speed Dial 8

Permits the Customer to place calls to up to eight telephone numbers by dialing a code rather than the complete telephone number.

G. Call Forwarding-Variable

A Customer activated feature that automatically transfers all incoming calls from the Customer's telephone number to another dialable telephone number until the Customer deactivates the feature. If forwarded to a long distance number, the Subscriber will incur the long distance charges. ***Call Forwarding-Variable shall not be used to extend calls on a planned and continuing basis to intentionally avoid the payment, in whole or in part, of message toll charges that would regularly be applicable between the station originating the call and the station to which the call is transferred.*** This feature is only available to business customers.

(N)
—
(N)

H. Line Hunting

Routes a call to an idle station line in a prearranged group when the called station line is busy. This feature is available at no charge to business customers only.

I. Business Feature Pack

Includes the following: Caller ID with Name and Number, Caller ID with Call Waiting, Three-Way Calling, Speed Dial 8, Call Forwarding-Variable and Line Hunting. This feature pack is only available to business customers.

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6. Miscellaneous Services and Rates (Continued)

6.1 Optional Calling Features (Continued)

6.1.2 Rates

- A. The following features are available to all local exchange Customers where facilities and services permit. Customers may utilize each feature by dialing the appropriate access code. The Customer will be billed the Per Feature Activation Charge shown in the following table each time a feature is used by the Customer.

	<u>Per Feature Activation Charge</u>
Call Return (*69)	\$0.75
Repeat Dialing (*66)	0.75

- B. *The following features are available to local exchange Customers who are subscribed to Sprint Complete Sense for BusinessSM bundles where facilities and services permit.*

	<u>Monthly Rate</u>	
	<u>Residence</u>	<u>Business</u>
<i>Caller ID with Name and Number</i>	*	<i>\$4.00</i>
<i>Call Waiting with Caller ID</i>	*	<i>4.00</i>
<i>Three Way Calling</i>	*	<i>4.00</i>
<i>Speed Dial 8</i>	*	<i>4.00</i>
<i>Call Forwarding-Variable</i>	N/A	*
<i>Line Hunting</i>	N/A	*
<i>Business Feature Pack</i>	N/A	<i>12.00</i>

* This feature is only available with Sprint Complete SenseSM bundles as specified in Sections 4.2 and 5.2 of this Tariff.

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ORIGINAL**LOCAL EXCHANGE SERVICES****6. Miscellaneous Services and Rates (Continued)**

(T)

6.2 Service Connection Charges

(T)

Service Connection Charges are one-time nonrecurring charges for establishing or modifying telephone services. Service Connection Charges are incurred pursuant to Customer requests only.

Unless specifically exempted in this or other Sections of this Tariff, Service Connection Charges apply to all Customer-initiated requests, and are in addition to all other scheduled rates and charges.

Service Connection Charges reflect service provided during regularly scheduled work hours, at current installation intervals and without work interruptions by the Customer.

Service Connection Charges for the initial establishment of telephone service are payable with the first bill rendered for service.

6.2.1 Service Order Charges

(T) (M)

Nonrecurring Service Connection Charges apply to processing Service Orders for new service and for changes in service, as specified following:

Primary Service Connection Charge - *applies to the establishment of service, per location, per occasion. The charge is for receiving, recording and processing information necessary to execute a customer's request for service and for initial connection or establishment of service.*

(C)

(C)

Secondary Service Connection Charge - applies to the second or additional line of a new access line installation and connection and customer requests for an inside move, change or addition to regular service. This charge applies only when the second or additional line is ordered simultaneously with the initial connection for service.

Transfer of Service Charge, Primary Line - applies to the first line of a Transfer of Service (TOS) Order, when a customer requests a move or change in physical location. This charge applies whether a customer changes telephone number or not. If, in addition, the Customer requests the telephone number be changed, a separate charge may apply.

Transfer of Service Charge, Secondary Line - applies to the second, or third, etc., line of a Transfer of Service (TOS) Order, when a customer requests a move or change in physical location. This charge applies whether a customer changes telephone number or not. If, in addition, the Customer requests the telephone number be changed, a separate charge may apply.

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ORIGINAL

LOCAL EXCHANGE SERVICES

6. Miscellaneous Services and Rates (Continued)

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ORIGINAL**LOCAL EXCHANGE SERVICES****6. Miscellaneous Services and Rates (Continued)**

(T)

6.2 Service Connection Charges (Continued)

(T)

6.2.2 Change Order Charges

(T)

Change Order Charges apply to work associated with providing exchange line service or Customer-requested changes to existing services. One charge applies for each change order requested by the Customer. If multiple changes listed below are requested by the Customer and occur on the same order/request, one charge only applies. A Change Order Service Charge applies to the following Customer-initiated changes:

Change Order-Subsequent Charge – *applies for changes in existing service, such as changing a local access line from hunting to non-hunting or to resequence hunting numbers. Also applies for changes or additions to features after initial establishment of service. Applies to other customer-requested changes in service that are not specifically covered in other nonrecurring service connection charges.*

(N)

(N)

Toll Restriction – applies when a Customer requests a change, addition or removal of a Toll Restriction Service.

Telephone Number Change Charge - applies to each telephone number change request/order.

(T)

Listing Change Charge - applies when a Customer requests/orders a change to add or delete a white pages listing or requests a change to add/delete listings. This charge also applies to a request for Non-Published or Non-Listed numbers.

Sprint Complete Sense Change Charge - applies when a Customer requests/ orders a change in service from one bundled service to another bundled service.

Feature Pack Change Charge – *applies when a business Customer requests/orders a change to add or delete a feature.*

(N)

(N)

(M)

(M) Material previously appearing on this page now appears on 1st Revised Page 68.

(M)

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APPROVED FOR FILING

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ORIGINAL**LOCAL EXCHANGE SERVICES**

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6. Miscellaneous Services and Rates (Continued) (T)
- 6.2 Service Connection Charges (Continued) (T)
- 6.2.3 Record Change Charges (T) (M)
- A Record Change charge applies when a Customer requests/orders a change to Company records such as adding/changing a name on said Customer's account, changing billing address or contact information, adding/changing the person(s) authorized to make changes on said Customer's account.
- 6.2.4 Miscellaneous Charges (T)
- Duplicate Invoice - applies each time a Customer requests an additional copy of a current bill or invoice. (M)
- 6.2.5 Restoration of Service Charge (T)
- A restoration charge applies to the restoration of temporarily suspended service and facilities because of nonpayment of bills and is payable at the time that the restoration of the temporarily suspended service and facilities are arranged.
- In the event that service is permanently disconnected for nonpayment of bills, service connection charge(s) as specified in **Section 6.2.6** will apply at the time that service is subsequently reestablished. (T)

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LOCAL EXCHANGE SERVICES6. Miscellaneous Services and Rates (Continued)6.2 Service Connection Charges (Continued)6.2.6 Rates

	<u>Maximum Residence Rates</u>	<u>Current Residence Rates</u>	<u>Current Business Rates</u>	<u>Maximum Business Rates</u>	
<u>Service Order Charges</u>					
Primary Service Connection Charge	*	*	\$69.99**	\$280.00	(N)
Secondary Service Connection Charge	*	*	55.00**	210.00	(N)
Transfer of Service Charge, Primary Line	\$300.00	89.99	89.99	300.00	
Transfer of Service Charge, Secondary Line	250.00	75.00	75.00	250.00	
<u>Change Order Charges</u>					
Toll Restriction	40.00	9.99	9.99	40.00	
Change Order – Subsequent Charge	40.00	9.99	9.99	40.00	
Telephone Number Change Order	40.00	9.99	9.99	40.00	
Listing Change Charge	40.00	9.99	9.99	40.00	
Sprint Complete Sense Change Charge	40.00	9.99	9.99	40.00	
Feature Pack Change Charge	40.00	9.99	9.99	40.00	
<u>Record Change Charge</u>	20.00	0.00	0.00	20.00	
<u>Miscellaneous Charges</u>					
Duplicate Invoice, per invoice	20.00	5.00	5.00	20.00	
<u>Restoration of Service Charge</u>					
Per Occasion	120.00	29.99	29.99	120.00	
* Service Connection charges are listed with the rates for each specific service tariffed.					
** <i>The Service Connection Charge is waived for those customers who retain their existing telephone number when switching their service to the Company. This charge may apply if additional lines are transferred to the Company after the initial order.</i>					

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(N)

ORIGINAL**LOCAL EXCHANGE SERVICES****6. Miscellaneous Services and Rates (Continued)**

(T)

6.3 Operator Services

(T)

The Company offers operator assisted services to its presubscribed Customers. In addition to the per call service charge, usage rates apply. The Company's operator services are accessible on a twenty four (24) hour per day, seven (7) days per week basis.

Operator Services are provided subject to the regulations and rates as set forth in Section 5.3.1 of the Sprint Communications L.P. Intercity Telecommunications Services Arizona Tariff C.C. No. 2.

6.3.1 Busy Line Verification and Line Interrupt Service

(T)

Upon request of a calling party, the Company will verify a busy condition on a designated local service line. The operator will determine if the line is clear or in use and report to the calling party. At the request of the Customer, the operator will interrupt the call on the busy line. Busy Line Interruption is only permitted in cases where the calling party indicates an emergency exists and requests interruption. If the Customer has the operator interrupt a call, both the Busy Line Verification and the Emergency Interrupt charge will apply.

No charge will apply when the calling party advises that the call is to or from an official public emergency agency. Busy Verification and Interrupt Service is furnished where and to the extent that facilities permit.

The Customer shall indemnify and save the Company harmless against all claims that may arise from either party to the interrupted call or any person.

Busy Line Verification and Line Interrupt Service is provided subject to the regulations and rates as set forth in Section 5.3.1 of the Sprint Communications L.P. Arizona Tariff C.C. No. 2.

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ORIGINAL**LOCAL EXCHANGE SERVICES**

6. Miscellaneous Services and Rates (Continued)

(T)

6.4 Directory Assistance and Directory Assistance Call Completion

(T)

The Company furnishes local, long distance and national Directory Assistance Service whereby Customers may request assistance in determining telephone numbers associated with directory listings of individuals and/or businesses. Directory Assistance provides for identification of telephone directory numbers, via an operator or automated directory assistance system. Customers are provided with a maximum of 2 listings per call to Directory Assistance. No credit will be given for requested telephone numbers that are not found in the directory. There are no call allowances or exemptions.

Where technically feasible, customers may have their calls to the requested telephone number completed by the automated directory assistance system. Directory Assistance Call Completion service gives a customer the option of completing a call to the called station telephone number received from the Directory Assistance operator without hanging up and originating a new call. A call completion charge applies in addition to the Directory Assistance per-call charge if the Customer accepts the offer. When two numbers are requested from Directory Assistance only the second call can be completed. The call completion fee will not apply if the call cannot be completed.

6.4.1 Rates and Charges

(T)

Charges for Directory Assistance Service and Directory Assistance Call Completion are specified in Rate Schedule 5.1 of the Arizona Tariff C.C. No. 2.

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LOCAL EXCHANGE SERVICES

6. Miscellaneous Services and Rates (Continued)6.5 Listing Services

For each Customer of Company-provided Exchange Service(s), one listing (Initial Listing) ***will be offered*** without charge for each Local Exchange Service access line and will be published by the dominant Local Exchange Carrier at no charge. ***Additional listings are available with Sprint Complete Sense for BusinessSM bundles at the rates specified in Section 6.5.8.***

6.5.1 Non-Published Service

Non-Published Service provides for suppression of printed and recorded directory listings. A Customer's name and number do not appear in printed directories or Directory Assistance records. The telephone numbers of Non-Published Service or the name and billing address that correspond to a non-published number may be divulged in the following instances:

- A. First, in the interest of public safety, where a government agency subscribes to Enhanced Universal Emergency Telephone Number Service (E911) the telephone number and address, but not the name, of a customer with non-published service will be displayed when the customer dials 911 to a government employee at a console at a Public Safety Answering Point for dispatch of emergency service.
- B. Second, the billing name and address that correspond to a non-published telephone number will be furnished to a subscriber to Billing Name and Address (BNA) Service if the customer with the non-published service makes a call that uses the service of the BNA subscriber.

6.5.2 Non-Listed Service

Non-Listed Service provides for suppression of printed directory listings only. Parties may still obtain the Customer's number by calling Directory Assistance.

6.5.3 Additional Listing

Additional listings are confined to the names of those who are entitled to use the customer's service.

6.5.4 Toll Free Directory Listing

Where available, a listing which references the Toll Free Number for a Business customer will be made available.

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LOCAL EXCHANGE SERVICES

6. Miscellaneous Services and Rates (Continued)

6.5 Listing Services (Continued)

6.5.5 Straight Line Under Listings

A business listing where one or more listings are indented under an original listing of the same customer without repetition of the name.

6.5.6 Additional Primary Caption

Two or more business listings may be placed under a caption consisting of the name of the customer or of any of the parties which the customer is entitled to list together with a designation or title where the name is not indicative of the business or profession. One or more subcaptions may be furnished under a caption, each subcaption consisting of a directive heading which services to identify two or more listings placed hereunder, where this grouping is necessary for the proper routing of calls.

6.5.7 Alternate Listing

An alternate listing may be provided to the subscriber for the purpose of directing calling parties to other telephone numbers, email addresses or URL addresses subject to the following conditions:

- a. Names of individuals are not permitted
- b. Text may not exceed one line

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ORIGINAL**LOCAL EXCHANGE SERVICES****6. Miscellaneous Services and Rates (Continued)**

(T)

6.5 Listing Services (Continued)

(T)

6.5.8 Rates and Charges

(T)

	<u>Monthly Rate*</u>				
	<u>Maximum Residence</u>	<u>Residence</u>	<u>Business#</u>	<u>Maximum Business</u>	(N)
Initial Listing	\$8.00	\$0.00	<i>\$0.00</i>	<i>\$8.00</i>	
Non-Published Service	10.00	2.00	<i>3.50</i>	<i>10.00</i>	
Non-Listed Service	10.00	2.00	<i>3.50</i>	<i>10.00</i>	
<i>Additional Listing</i>	N/A	N/A	<i>2.50</i>	<i>10.00</i>	
<i>Toll Free Directory Listing</i>	N/A	N/A	<i>30.00</i>	<i>120.00</i>	
<i>Straight Line Under Listings</i>	N/A	N/A	<i>10.00</i>	<i>40.00</i>	
<i>Additional Primary Caption</i>	N/A	N/A	<i>10.00</i>	<i>40.00</i>	
<i>Alternate Listings</i>	N/A	N/A	<i>6.00</i>	<i>25.00</i>	(N)

* For nonrecurring charges associated with a customer-initiated change in or addition to a directory listing, see Section 6.2.6 of this Tariff.

Available with Sprint Complete Sense for BusinessSM bundles.

(N)

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ORIGINAL**LOCAL EXCHANGE SERVICES**

6. Miscellaneous Services and Rates (Continued)

(T)

6.6 Toll Restriction Services

(T)

Toll restriction enables Customers to restrict certain types of outgoing calls from being placed over their local exchange service lines.

Service is furnished only where facilities permit.

Subscribing to this service does not relieve Customers of responsibility for calls charged to their numbers.

6.6.1 900 Blocking

(T)

900 Blocking enables Customers to prevent 900 service calls from being placed over their local exchange service lines. There is no monthly charge for this service. Service Connection Charges do not apply when 900 Blocking is initially ordered. Subsequent changes are subject to applicable Service Connection Charges

Monthly Rate

Per line

\$0.00

(T)

* For nonrecurring charges associated with Toll Restriction Services, see Section 5.2.6 of this Tariff.

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LOCAL EXCHANGE SERVICES**6. Miscellaneous Services and Rates (Continued)**

(T)

6.7 Caller ID Blocking

(T)

Prevents the delivery, display and announcement of the end-user's Directory Number and Directory Name on all calls dialed from an exchange service equipped with this option. When active, the end-user's telephone name and number will not appear on the called party's Caller ID CPE or be disclosed in another way. The feature is available on a per call or per line basis. With per call Caller ID Blocking, it is necessary for the end-user to dial an activation code prior to placing the call.

6.7.1 Rates and Charges

(T)

	Maximum Monthly <u>Rate</u>	Monthly <u>Rate</u>	
Caller ID Blocking – Per Call	\$10.00	<i>\$0.00</i>	(T)

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ORIGINAL**LOCAL EXCHANGE SERVICES****6. Miscellaneous Services and Rates (Continued)**

(T)

6.8 Presubscribed Interexchange Carrier Change Charge

(T)

Customers may presubscribe **non-bundled Local Exchange Service** lines to their long distance provider of choice. Following the Customer's initial presubscription of each line, any subsequent change will incur a per line charge. Customers who request a change in intraLATA and interLATA carriers on the same order will be assessed a single charge per line.

(T)

	<u>Maximum Rate</u>	<u>Nonrecurring Charge</u>
Per line	\$20.00	\$5.00

6.9 Local Number Portability

(T)

Local Number Portability (LNP) provides local exchange service customers the ability to (1) retain the same telephone number when changing from one local telephone service provider to another while remaining at the same service location and (2) complete calls to ported telephone numbers regardless of where the call originates.

The LNP End User Charge is designed to recover the charges incurred by the Company related to the provision of long-term number portability. The LNP End User Charge is assessed **per local** exchange service line.

(T)

	<u>Maximum Monthly Rate</u>	<u>Monthly Rate</u>
- LNP End User Charge, Per Line	\$1.80	\$0.43

(N)

(N)

6.10 Network Access Surcharge

(T)

The Network Access Surcharge compensates for the Company's cost of installation and maintenance of the components that link the End User location to the telephone network. The Network Access Surcharge is assessed **per local** exchange service line.

(T)

	<u>Maximum Residence</u>	<u>Monthly Rate</u> <u>Residence</u>	<u>Business</u>	<u>Maximum Buisiness</u>
Network Access Surcharge				
Initial Line	\$10.00	\$6.50	\$6.50	\$15.00
Each Additional Line	\$10.00	\$6.60	\$6.60	\$15.00

(N)

(N)

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LOCAL EXCHANGE SERVICES

7. Promotional Offerings

(T)

The Company may, from time to time, engage in special promotional service offerings designed to attract new Customers or to increase existing Customers awareness of a particular Tariff offering. These offerings may be limited to certain dates, times and/or locations.

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~~ORIGINAL~~**LOCAL EXCHANGE SERVICES****100. Obsolete Service Offerings**

(T) (M)

100.1 Sprint Complete Sense UnlimitedSM

(T)

A. Description

Sprint Complete Sense UnlimitedSM includes the following:

1. Local Exchange Service with unlimited local calling;
2. Custom Calling Features: Caller ID with Name and Number, Call Waiting with Caller ID, Three-Way Calling, and Speed Dial 8;
3. Voice Mail¹;
4. Unlimited any time Dial-1 minutes for IntraLATA toll, intrastate and interstate long distance calling.

B. Rates and Charges

	<u>Maximum Rate</u>	<u>Current Rate</u>
Sprint Complete Sense Unlimited, Per bundle, per month	\$219.00	\$54.99*
Primary Service Connection Charge, per line	279.00	69.99**
Secondary Service Connection Charge, per line	220.00	55.00**

Unlimited IntraLATA toll, in-state, and interstate Dial-1 calls as specified in the Company's Arizona Tariff C.C. No. 2 and interstate Consumer Rates and Conditions located at <http://www.sprint.com/ratesandconditions>.

* This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to companion federal service and companion state service. Charges such as (but not limited to) service connection and other nonrecurring charges, operator assistance, directory assistance, directory listings, data surcharge, blocking options, taxes, surcharges, and per use charges may be applicable in addition to this monthly recurring charge.

** The Service Connection Charge is waived for those Customers who retain their existing telephone number when switching their service to the Company. This charge may apply if additional lines are transferred to the Company after the initial order.

¹Voice mail is not regulated by the Commission.

(M)

Effective October 1, 2003, Sprint Complete Sense Unlimited will no longer be available to new customers.

(N)

(N)

ADMINISTRATIVELY

(M) Material appearing on this page previously appeared on 2nd Revised Page 59.

APPROVED FOR FILING

ISSUED:
August 27, 2003

State Tariffs
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EFFECTIVE:
October 1, 2003

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LOCAL EXCHANGE SERVICES

100. Obsolete Service Offering (Continued)

(T) (M)

100.2 Sprint Complete Sense UnlimitedSM with International

(T)

A. Description

Sprint Complete Sense UnlimitedSM with International includes the following:

1. Local Exchange Service with unlimited local calling
2. Custom Calling Features: Caller ID with Name and Number, Call Waiting with Caller ID, Three-Way Calling, and Speed Dial 8;
3. Voice Mail¹;
4. Unlimited any time Dial-1 minutes for IntraLATA toll, intrastate and interstate long distance calling, including calls to Canada;
5. Discounted international calling.

¹Voice mail is not regulated by the Commission.

(M)

Effective October 1, 2003, Sprint Complete Sense Unlimited with International will no longer be available to new customers.

(N)

(N)

ADMINISTRATIVELY

(M) Material appearing on this page previously appeared on 2nd Revised Page 60.

APPROVED FOR FILING

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EFFECTIVE:
October 1, 2003

ORIGINAL**LOCAL EXCHANGE SERVICES****100. Obsolete Service Offerings (Continued)**

(T) (M)

100.2 Sprint Complete Sense UnlimitedSM with International (Continued)

(T)

B. Rates and Charges**Maximum
Rate****Current
Rate**Sprint Complete Sense Unlimited
with International, per bundle, per month

\$231.00

\$57.99*

Primary Service Connection Charge, per line
Secondary Service Connection Charge, per line

279.00

69.99**

220.00

55.00**

Unlimited IntraLATA toll, in-state, and interstate Dial-1 calls, including calls to Canada, as specified in the Company's Arizona Tariff C.C. No. 2 and interstate Consumer Rates and Conditions located at <http://www.sprint.com/ratesandconditions>.

International rates for all calls are charged as specified in the interstate Company's Consumer Rates and Conditions located at <http://www.sprint.com/ratesandconditions>.

* This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to companion federal service and companion state service. Charges such as (but not limited to) service connection and other nonrecurring charges, operator assistance, directory assistance, directory listings, data surcharge, blocking options, taxes, surcharges, and per use charges may be applicable in addition to this monthly recurring charge.

** The Service Connection Charge is waived for those Customers who retain their existing telephone number when switching their service to the Company. This charge may apply if additional lines are transferred to the Company after the initial order.

(M)

Effective October 1, 2003, Sprint Complete Sense Unlimited with International will no longer be available to new customers.

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APPROVED FOR FILING**ISSUED:**
August 27, 2003State Tariffs
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October 1, 2003